



# Service Information

File In/With:	SI0376	
	New	218
Equipment Affected:	All Screw and Scroll Air-Cooled Chillers	
Transformer Returns - MANDATORY RETURN		

## GENERAL

If any of the following transformers are reported as failed and are being replaced in the field sites, please return the components for engineering failure analysis.

This is a mandatory requirement.

- 025-27911-000
- 025-37605-000

Please return components to the shipment address below.

**Johnson Controls  
Warranty Return Center  
5000 Renaissance Drive  
Building 2, Door J  
New Freedom, PA 17349  
Attn: Greg Rzeplinski**

Work on this equipment should only be done by properly trained personnel who are qualified to work on this type of equipment. Failure to comply with this requirement could expose the worker, the equipment and the building and its inhabitants to the risk of injury or property damage.

The instructions on this service bulletin are written assuming the individual who will perform this work is a fully trained HVAC & R journeyman or equivalent, certified in refrigerant handling and recovery techniques, and knowledgeable with regard to electrical lock out/tag out procedures. The individual performing this work should be aware of and comply with all Johnson Controls, national, state and local safety and environmental regulations while carrying out this work. Before attempting to work on any equipment, the individual should be thoroughly familiar with the equipment by reading and understanding the associated service literature applicable to the equipment. If you do not have this literature, you may obtain it by contacting a Johnson Controls Service Office.

Should there be any question concerning any aspect of the tasks outlined in this bulletin, please consult a Johnson Controls Service Office prior to attempting the work. Please be aware that this information may be time sensitive and that Johnson Controls reserves the right to revise this information at any time. Be certain you are working with the latest information.