

	RENEWAL PARTS AVAILABILITY	
SERVICE POLICY	Supersedes: 50.07-NM1 (992)	Form 50.07-NM1 (1212)

POLICY STATEMENT

In order to provide the customer with reasonable use of his equipment, it is the policy of Johnson Controls on YORK Branded Chillers to make renewal parts available for a time period consistent with the type, age and use of the equipment.

Consistent with this policy Johnson Controls will supply any given part, or an engineering substitute during the availability periods below.

"MINIMUM" AVAILABILITY PERIODS		
	Years After Final or Last Production	
Type Of Product	* Operational Parts	* Non-Operational Parts
Water Cooled	20 Years	5 Years
Absorption	20 Years	5 Years
Air Cooled	15 Years	5 Years
Air Handling	10 Years	5 Years

*These parts are divided into 2 classes

Operational - Those parts that are necessary for equipment operation.

Non-Operational - Parts primarily for installation, appearance, or structural support and items that can be easily fabricated.

EXTENDED AVAILABILITY

Johnson Controls will continue to supply a part beyond the "minimum" availability period if demand, the ability to manufacture, and vendor availability permit continued supply.

NO LONGER AVAILABLE

In the event a part cannot be supplied based on the requirements above, Johnson Controls will supply alternative solutions to upgrade/replace the existing unit.

