



## SERVICE BULLETIN

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Supersedes:Nothing

Form 160.49-M2 (SB20)(698)

File With 160.49-M2

SUBJ.: PRINTER READINGS ARE ALL ZERO ( 0 )

**PROBLEM: WHEN USING ANY OF THE APPROVED YORK PRINTERS ON ANY OF THE ABOVE CHILLERS, YOU EXPERIENCE THAT THE PRINT OUT SHOWS ALL ZERO'S AFTER THE DEVICE / COMPONENT DESCRIBED.**

**SOLUTION: 1. THE CHILLER HAS NOT RUN, THEREFORE THERE IS NOTHING STORED IN THE BUFFER ON THE MICRO BOARD, THUS ALL READINGS WILL BE ZERO ON THE PRINTOUT.**

**2. ALSO CHECK:**

- A. DIP SWITCH SETTINGS ON THE PRINTER
- B. CHECK THE JUMPER ON THE MICRO BOARD TO ASSURE IT IS IN THE PROPER POSITION.
- C. RE-CHECK THE WIRING OF THE PRINTER TO THE PANEL.