

Predictive Software Installation Guide



Route Transfer



SKF @ptitude
Analyst Thin
Client Transfer

This document provides instructions on how to install the Predictive Diagnostics Software including Route Transfer and SKF @ptitude Analyst Thin Client Transfer.

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Introduction

Collecting vibration data for the Johnson Controls Predictive Diagnostics Team requires the use of two software packages: Route Transfer and SKF @ptitude Analyst Thin Client Transfer (TCT for short). Other software packages must also be installed on the machine as prerequisites for Route Transfer and TCT. Luckily, all of the required software is bundled together into one installation package. This guide is a step by step walkthrough on how to successfully install the software from the package.

For information on how to use the applications, see the guide entitled *Software User Guide*. It can be downloaded from the Predictive Diagnostics Team website.

This guide is intended to be easy to follow. It focuses heavily on images and screenshots while minimizing verbage.

Installation

Step 1: Download Software Bundle

The first step of the installation process is to download the application bundle from the Predictive Diagnostics Team's website.

- Log into the JCI portal.

Welcome to
Johnson Controls

Ranked 5th in "100 Best
Corporate Citizens List"^{**}

User ID

Password

Login

[Forgot your password?](#)

[Change your password or set your key
phrase questions and answers](#)

[Log in help?](#)

- Hover your mouse over “Products and Services” and click on “Sales”



- Click on the “North America” link in the “Regional/Local Content” pane.



- Under the “Offerings” column, click on “Predictive Diagnostics”

Offerings

- [Commercial Comfort Systems](#)
- [Enterprise Analytics and Integration Services -- Updated --](#)
- [Global Energy and Sustainability](#)
- [Life Sciences / Critical Environment](#)
- [Lighting Services](#)
- [Metasys Building Automation System](#)
- [Metasys Sustainability Manager](#)
- [Metrology Services](#)
- [Network Integration Solutions \(NIS\)](#)
- [Panoptix](#)
- [Predictive Diagnostics](#)
- [Remote Operation Center](#)
- [Security & Fire Safety Solutions](#)
- [Service](#)
- [Systems Integration Services](#)
- [Technology Contracting](#)
- [Water Technology and Infrastructure](#)

- On the left hand column, click on “Predictive Diagnostics Software” then click on the software bundle link.



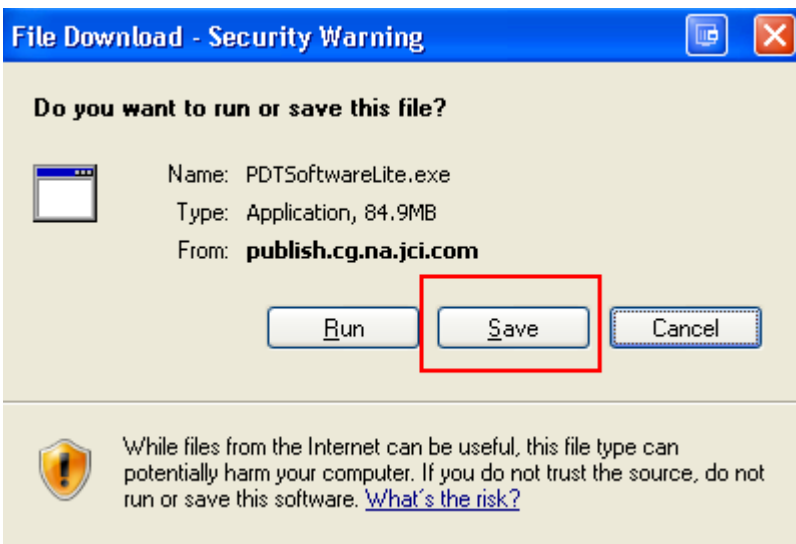
Predictive Diagnostics

- Predictive Diagnostics Home Page
- Getting Started
- Services
- Training
- Standards & Specs
- Schematic Database
- Helpful Documents
- Equipment / Tools
- Sales Information
- Team Contacts
- Case Studies
- Remote Operations Center
- Predictive Diagnostics Software**
- RTU Diagnostic Tool Support
- ChillerMD
- FAQs
- The Numbers

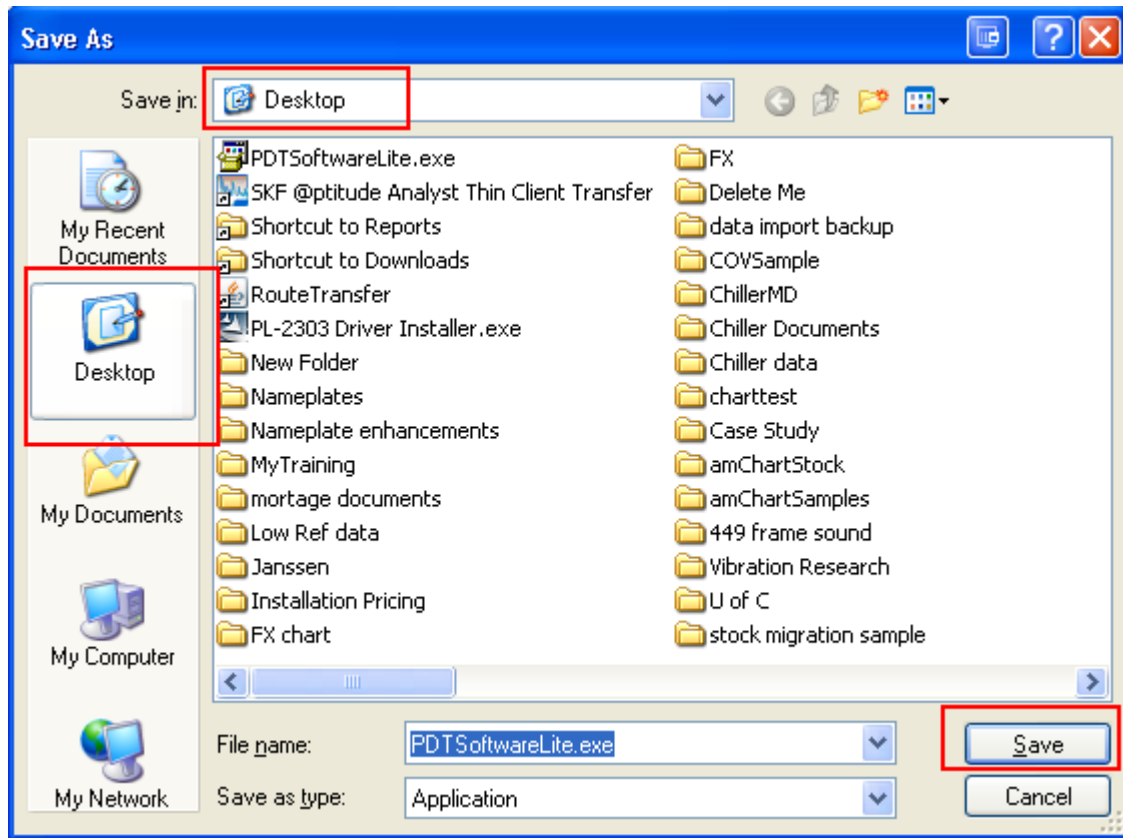
Predictive Software Files

SKF Thin Client Transfer and Route Transfer software bundle	This software will allow a user to connect his or her data collector to a laptop computer for uploads and downloads.
Route Transfer/Thin Client Transfer user instructions	This document will walk you through and help troubleshoot using either the Route Transfer or Remote Route applications.
SKF Thin Client Software 5.0 (older version)	

- A download dialog will appear. Click “Save”.



- Select “Desktop” then click “Save”

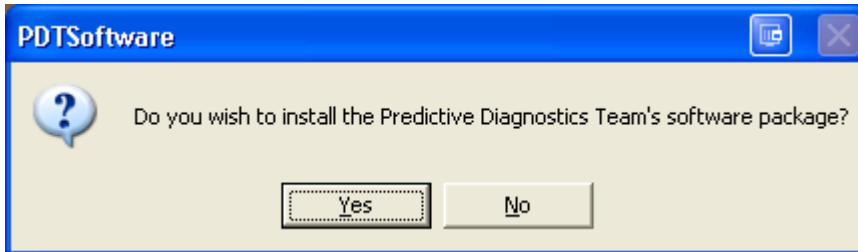


- Step 2: Install the software.

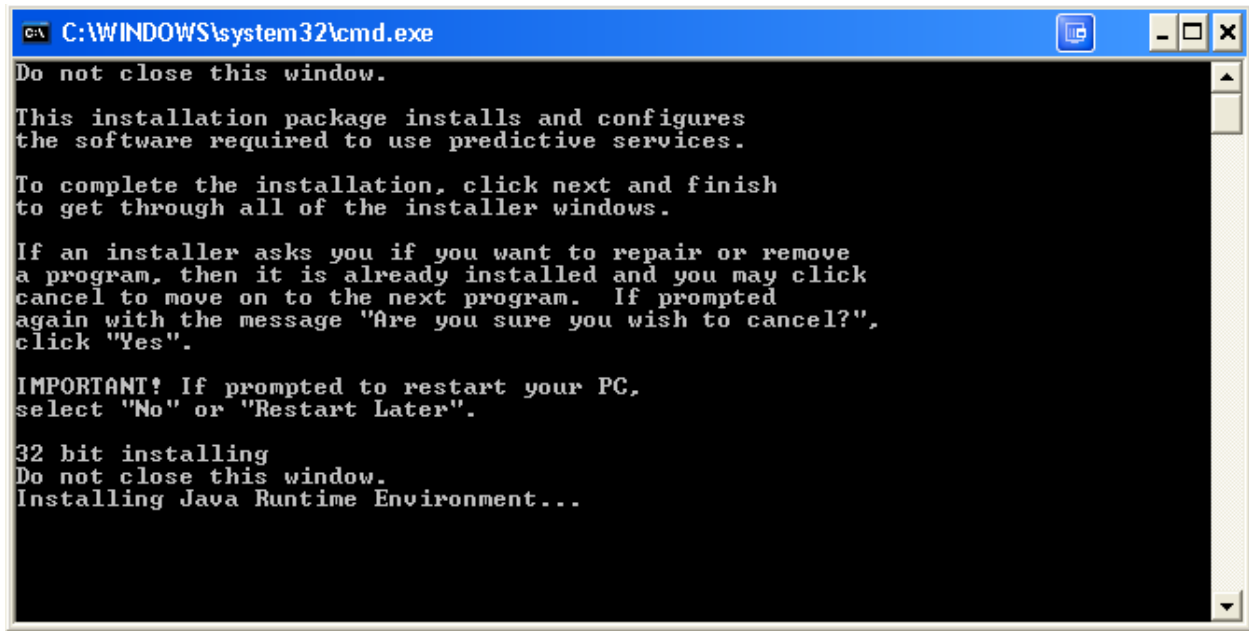
- Go to your desktop and double click on the software package.



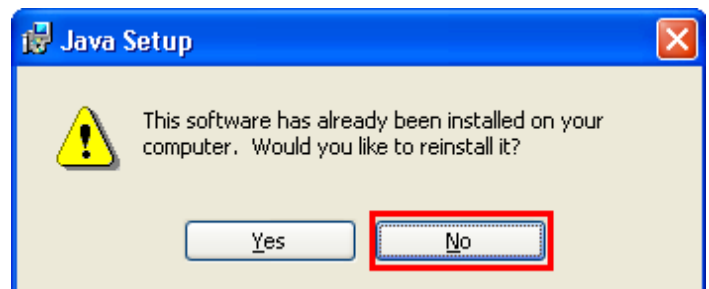
- Click "Yes" on the popup message.



- Follow all of the instructions that appear in the command prompt

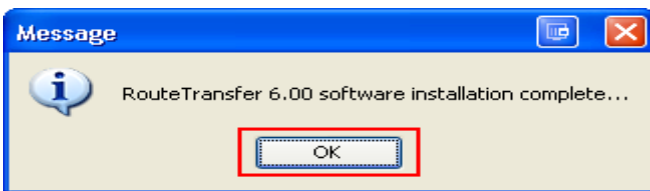


- Depending on whether or not Java is installed, you will see one of the messages below. Make the appropriate selection "Accept" or "No". If "No" then proceed to the next bullet point.

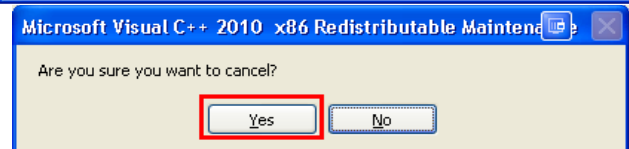
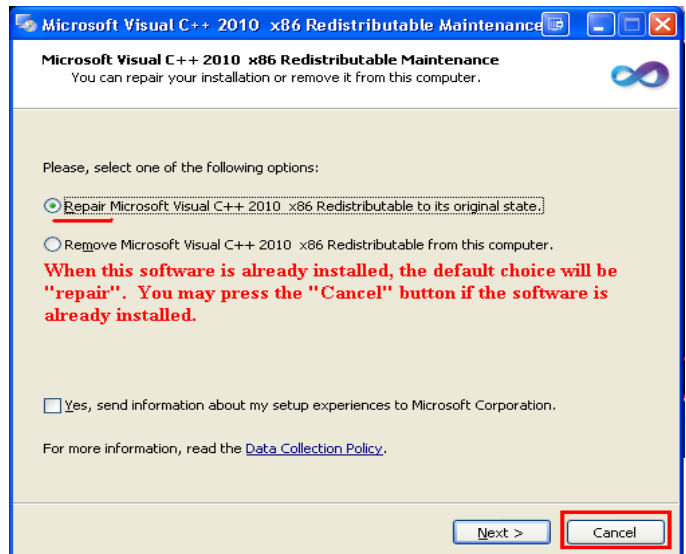
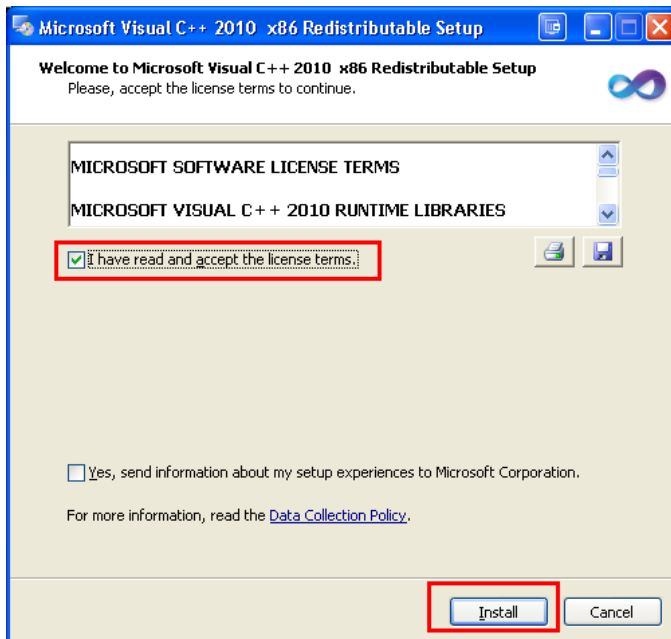


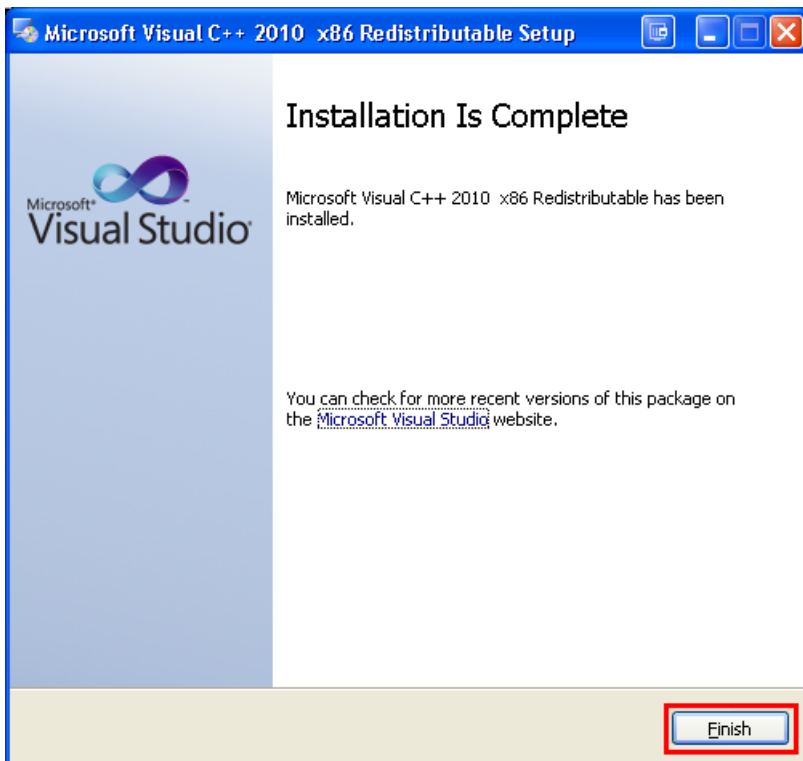


- Route Transfer installs automatically. Click “OK” to acknowledge.

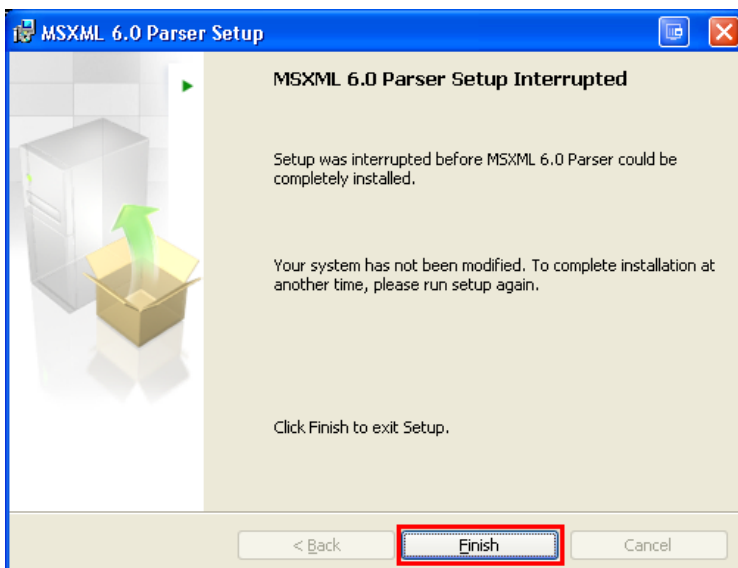
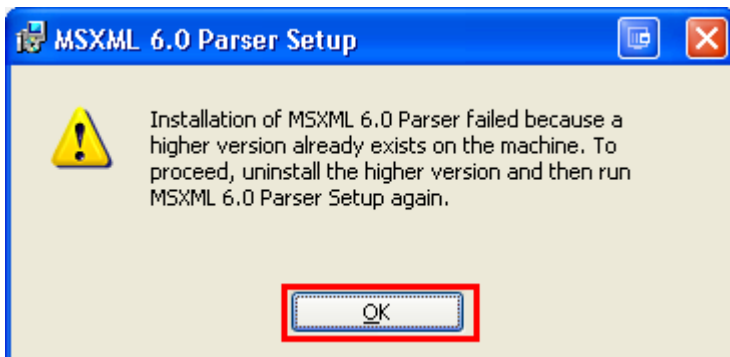


- Depending on whether or not the Visual C++ Redistributable is installed, you will see one of the messages below. Make the appropriate selection “Install” or “Cancel”. If “Cancel” then proceed to the next bullet point.

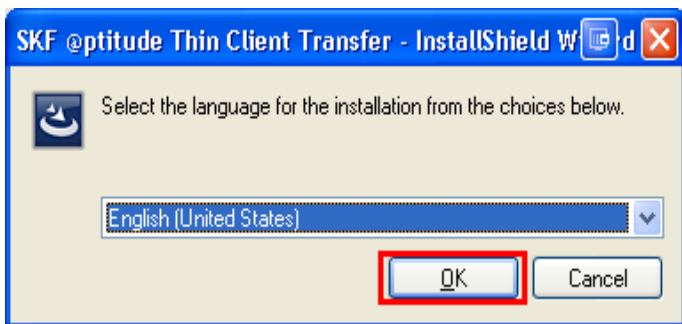
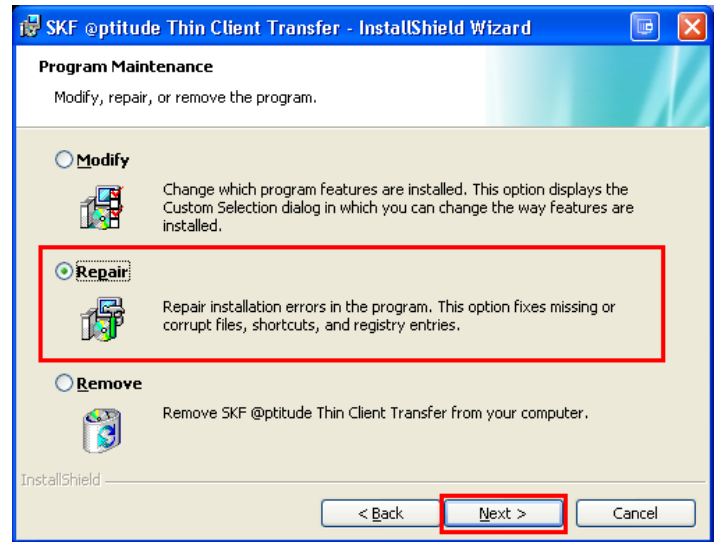
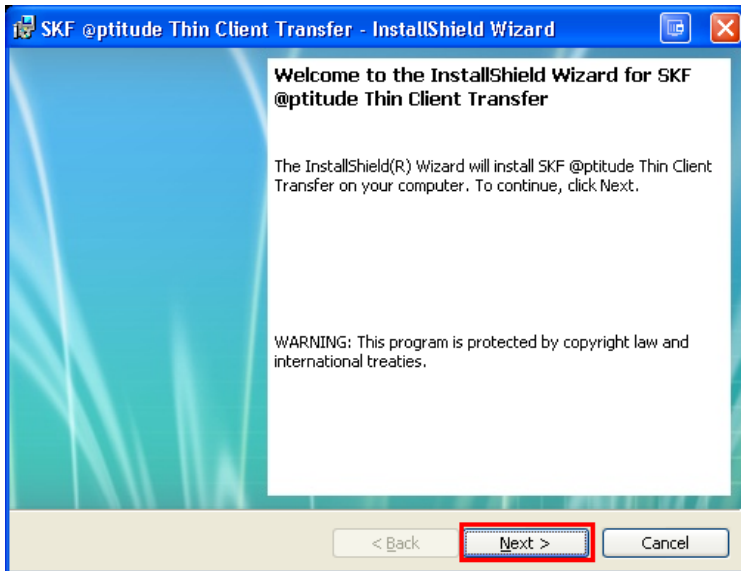


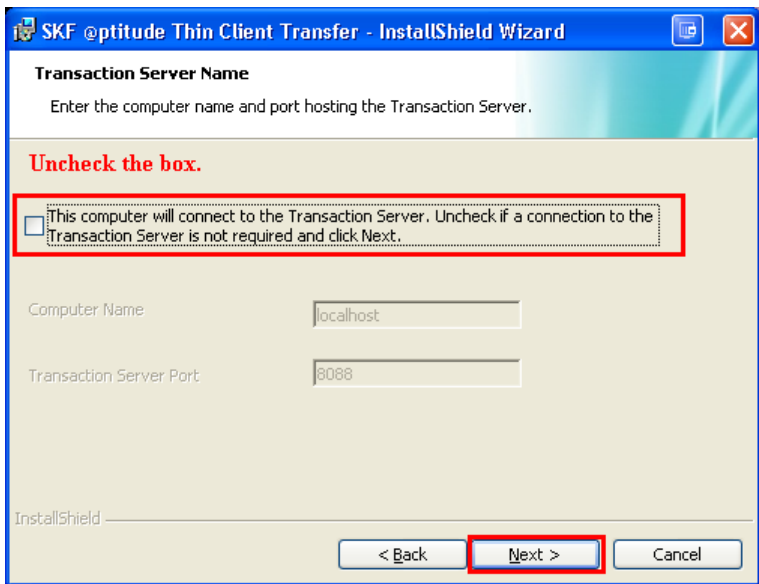
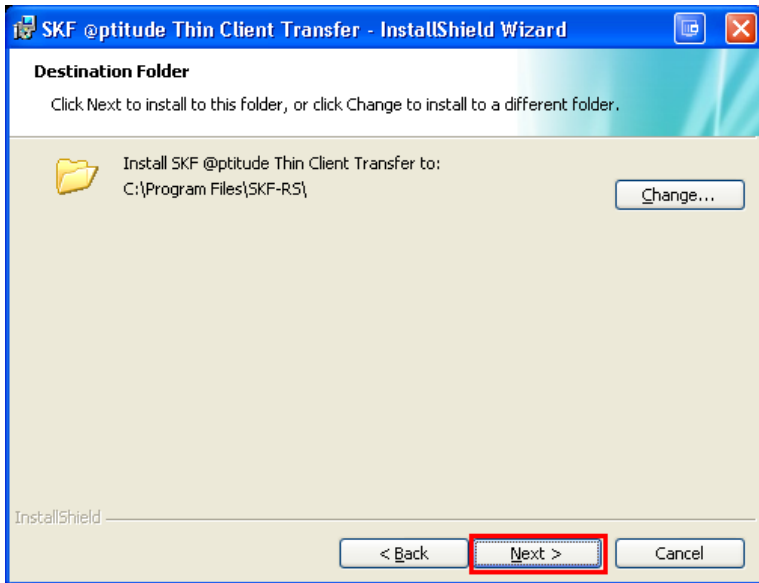


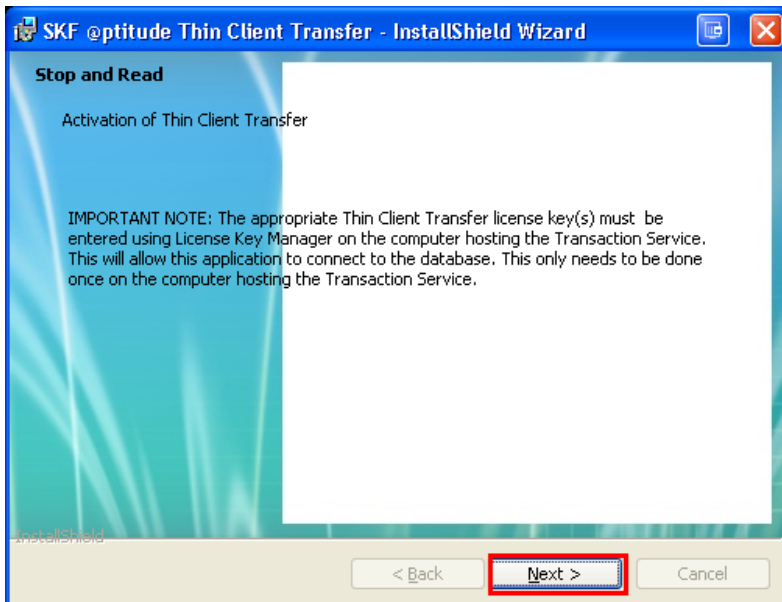
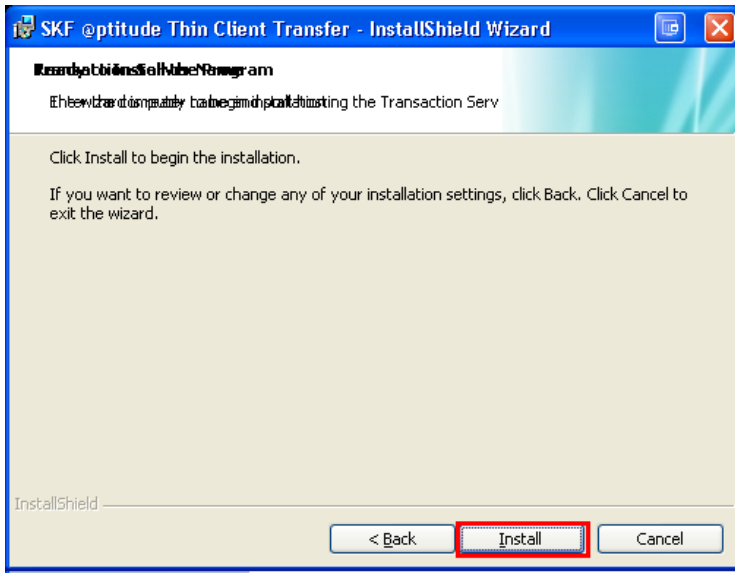
- The MSXML parser installs automatically. It will either install or fail if it is already installed. Most computers will already have this installed. If it fails, click "OK".



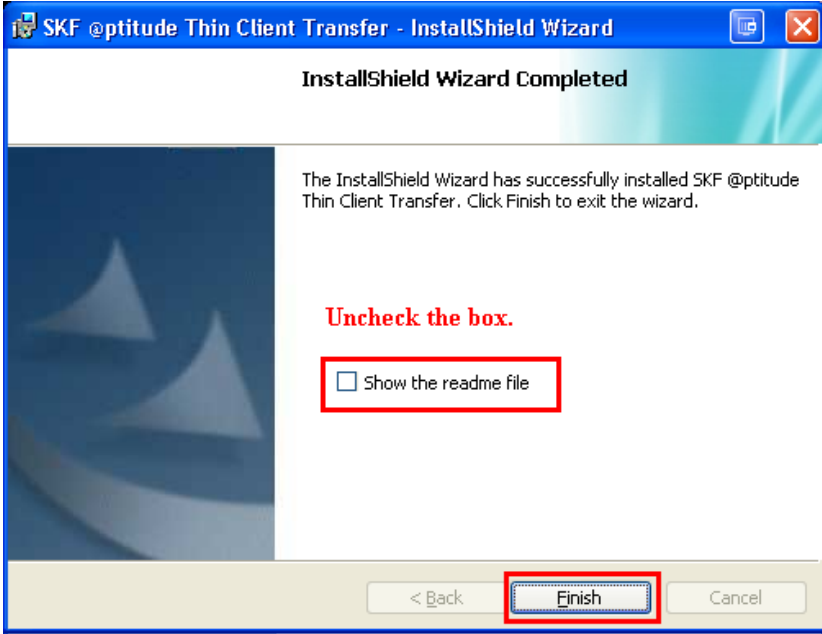
- Next is SKF @ptitude Analyst Thin Client Transfer. If the application is already installed, you will see the message on the right, otherwise you will see the message on the left. Make the appropriate selection.



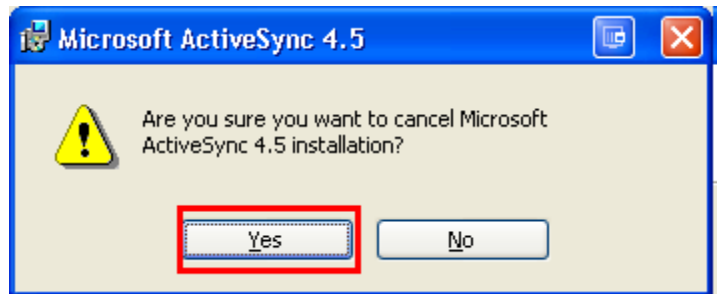
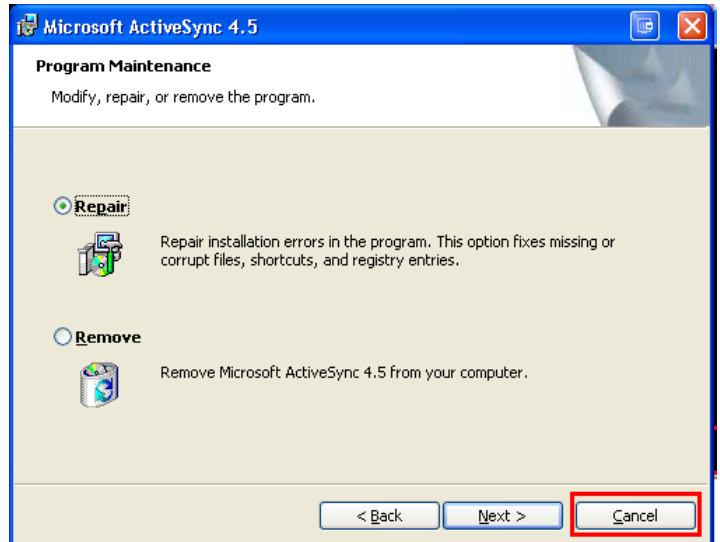
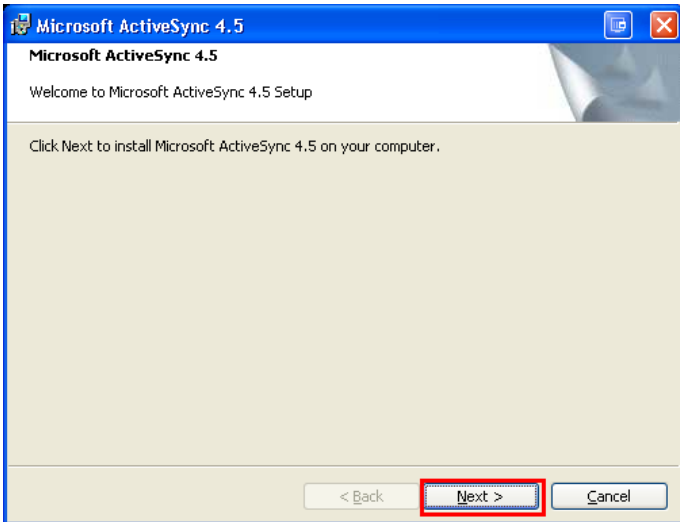


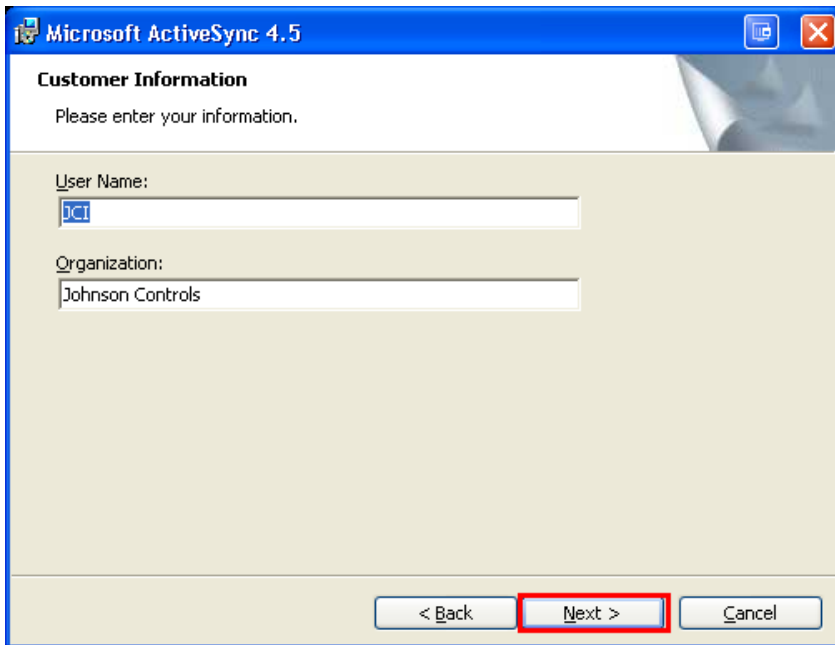
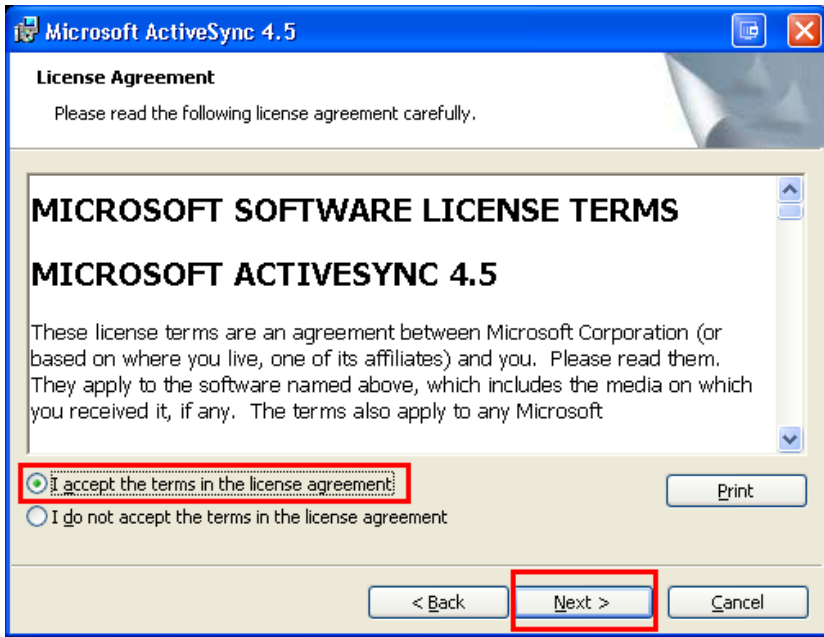


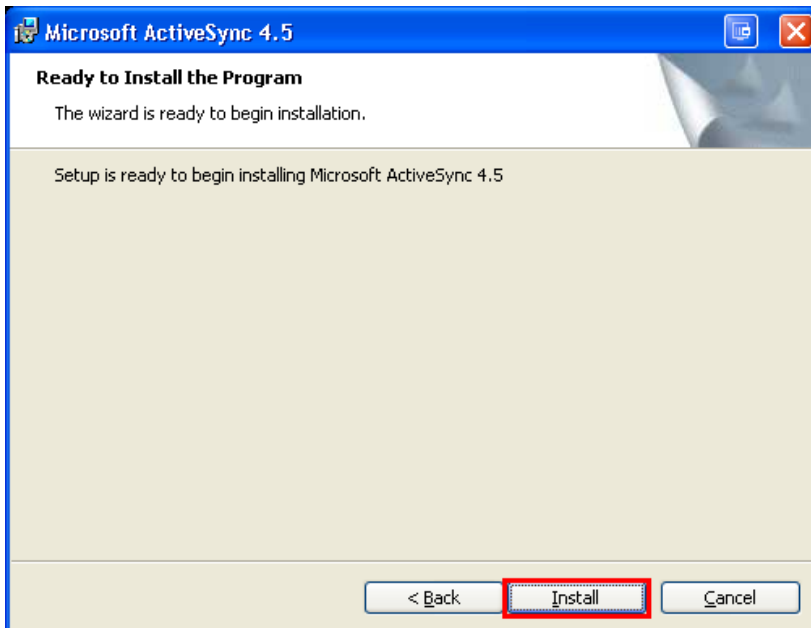
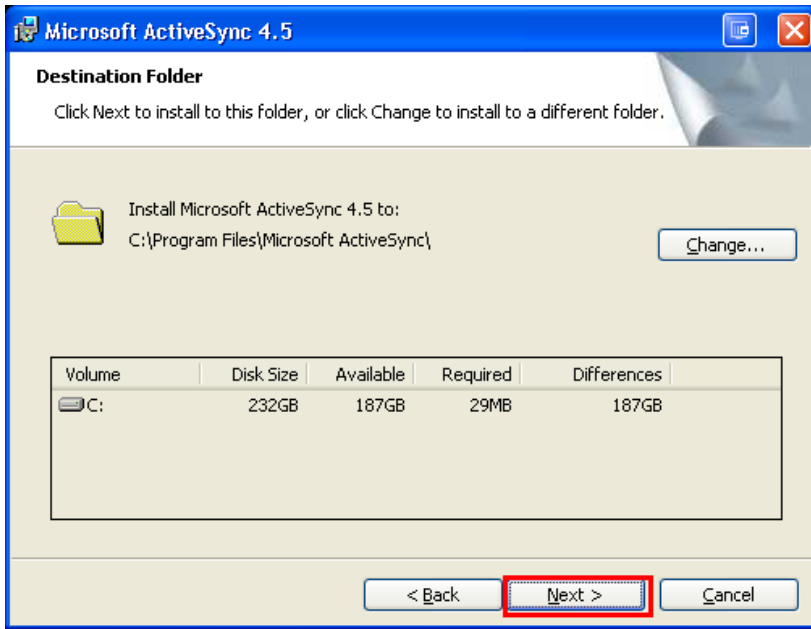
1 If you do not uncheck the readme file box, the readme document will display in a web browser window. You may read it, close it, and proceed.

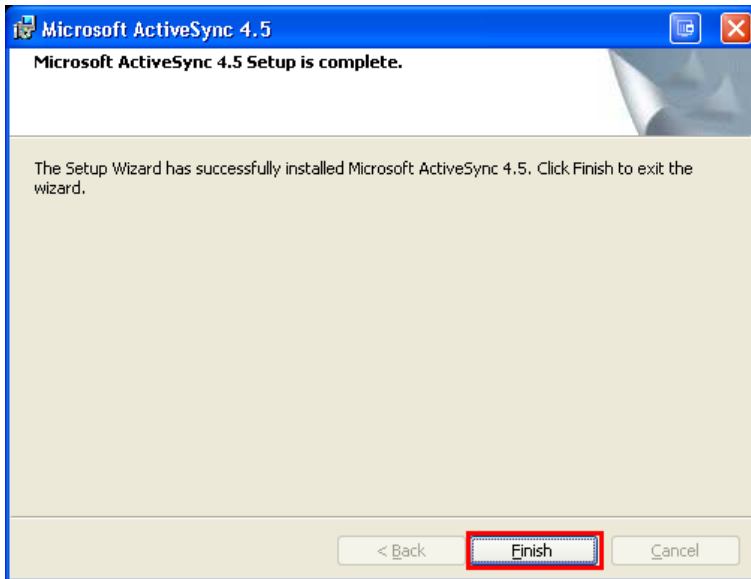


- The next application is Microsoft ActiveSync 4.5. If the application is already installed, you will see the window on the right. Otherwise you will see the window on the left. Make the appropriate selection.



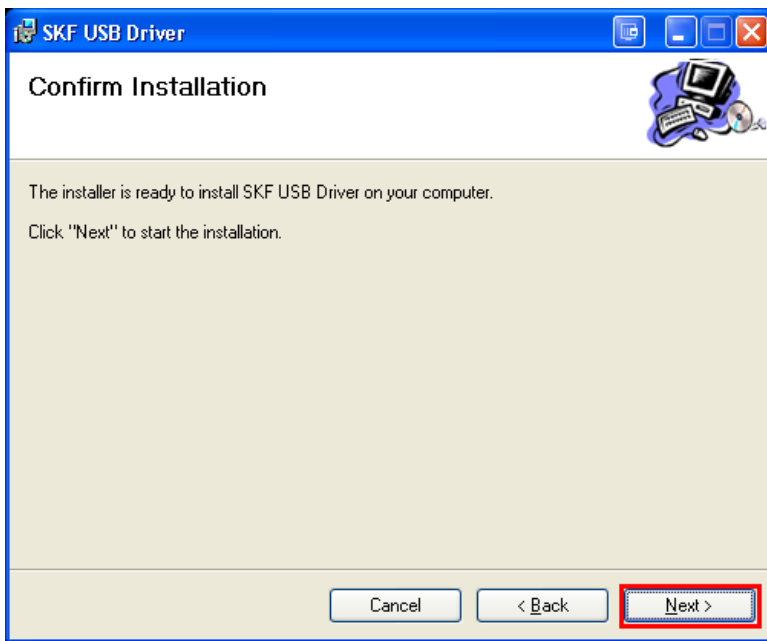
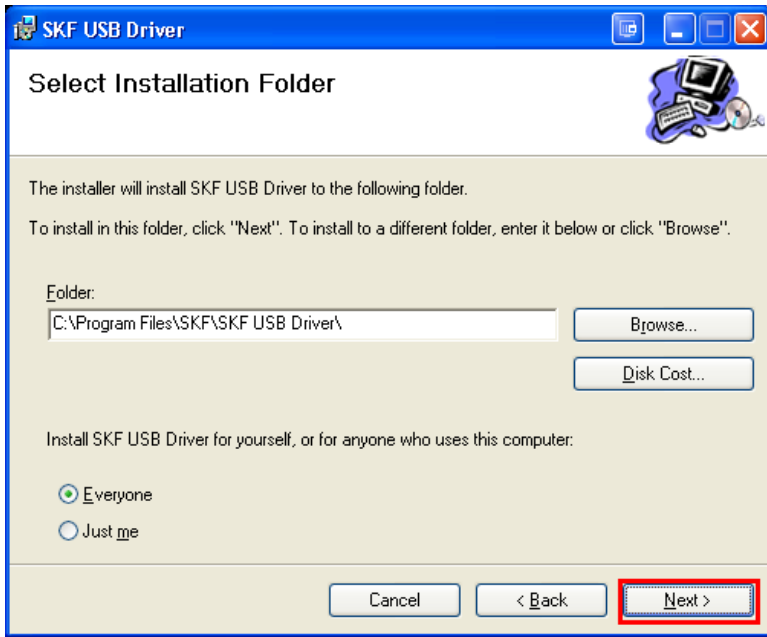


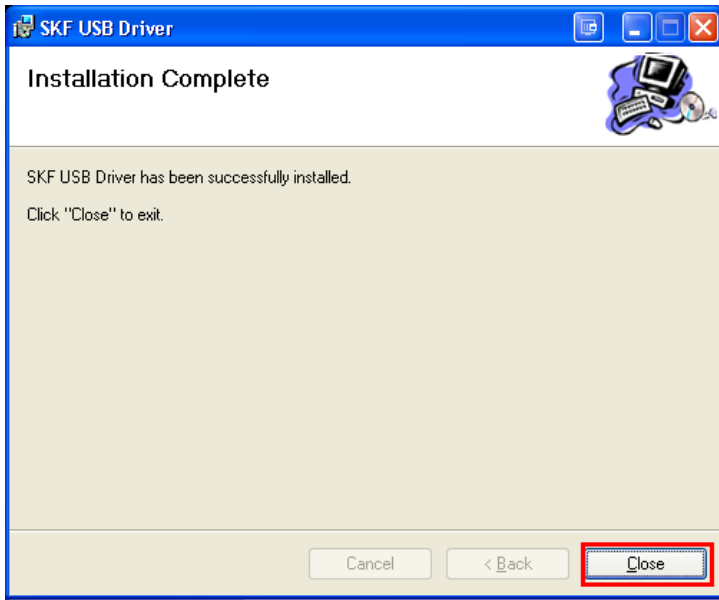




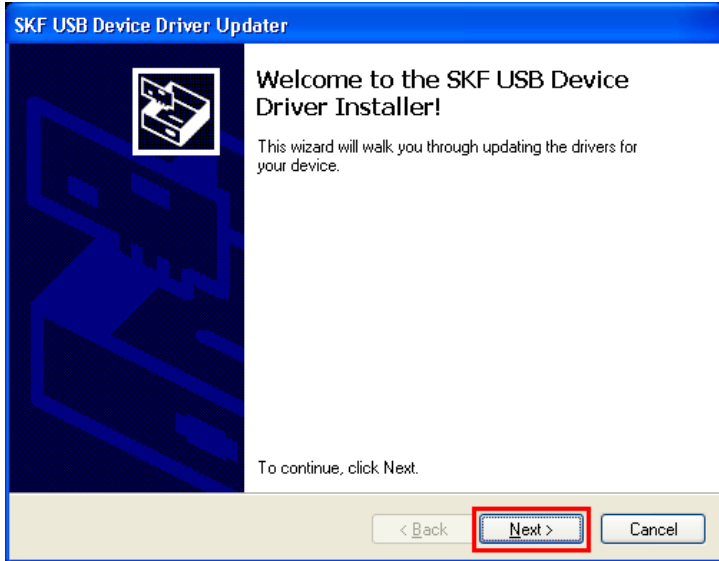
- The next component to install is the SKF USB driver installer. If the driver is already installed, follow the screenshots on the right. If it is not already installed, follow the screenshots on the left.





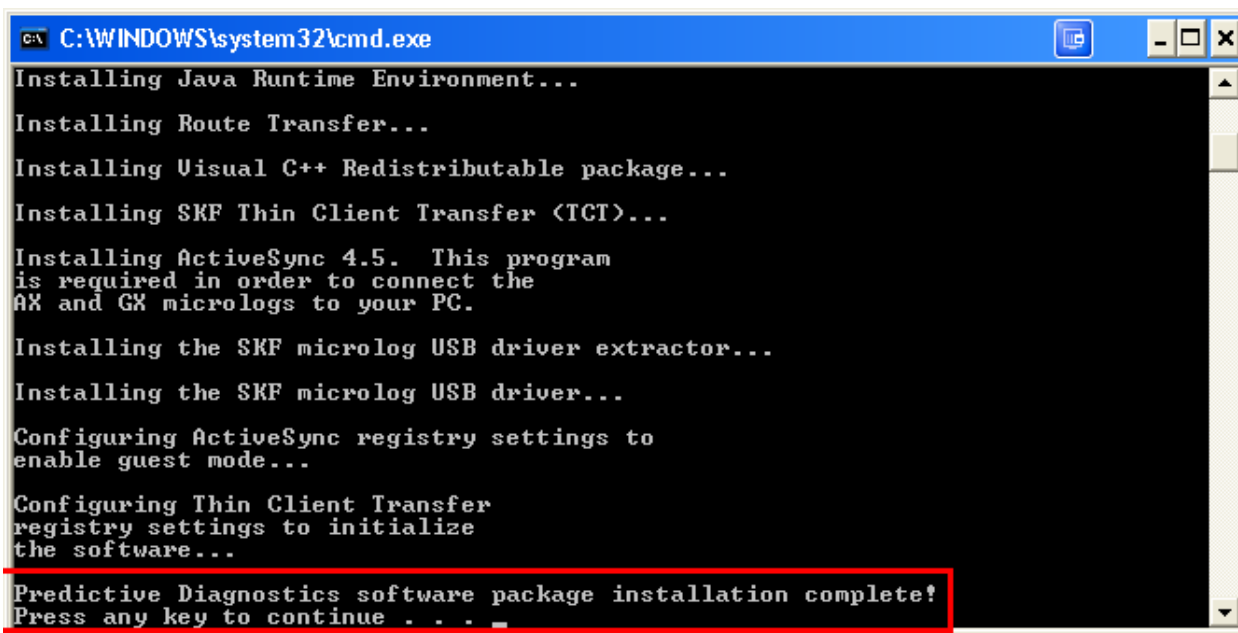


Once the driver installer has been installed, it will be run to install the driver.





- The final step is to click within the command prompt window to give it focus. Then press any key on the keyboard to finish the installation.



This concludes the software installation instructions.

For instructions on how to use the software, please download the “Software User Guide” document from the Predictive Diagnostics Team website.

For further assistance, The Predictive Diagnostics Team may be contacted via phone, email, and mail at:

Predictive Diagnostics Team

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Hours of Operation: M - F 6:30 a.m. to 5:00 p.m. CST except Holidays