

SERVICE BULLETIN

Supersedes: Nothing

2/89 Form 160.45-M2 (SB26)

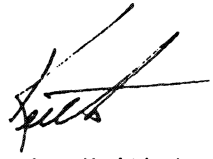
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S-12-89

PROBLEM: The Weigh-Tronix Printer used on the Centrifugal Micro Panel is printing very light characters and the characters get darker as it prints from left to right.

The print out numbers and letters are too close together also making it difficult to read. The problem is with the single width characters only.

- SOLUTION:**
1. When ordering a new printer you must specify on your order you need a 40 column print so Weigh-Tronix will install the proper software in the printer.
 2. If you already have a Weigh-Tronix Printer which already has the above problem, follow the return procedure below:
 - A. Ask for: Bill Harris at Weigh-Tronix.
 - B. Phone Weigh-Tronix: 1-800-533-2088.
 - C. Send printer to: Weigh-Tronix
100 Armstrong Drive
P. O. Box 1000
Fairmont, Minn. 56031-1000
 - D. Include your return address label with the printer.
 - E. Include the Serial No. of the printer.
 - F. Tell them you need the 40 column print fix for YORK which is a chip revision level update to a V1.1 and an addition of a diode in the circuit.
 - G. The repair will be N/C to YORK.



Keith L. Strine,
ELECTRONICS PRODUCTS SERVICE ENGINEER