



**Carrier**

A United Technologies Company

REPLACEMENT COMPONENTS DIVISION

# SERVICE BULLETIN

**SUBJECT:** Year 2000 Date Change

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**SUPERSEDES:**

**DATE:**

**PAGE:** 1 **OF:** 1

**MODELS AFFECTED:** All Chillers with Microprocessor Controls

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## PURPOSE:

To inform the field of Carrier's position on the year 2000 date change.

## INFORMATION:

Many Carrier customers are asking whether the year 2000 date change will affect the operation of Carrier's HVAC controls systems.

We can presently advise our customers that Carrier's HVAC control systems will operate continuously through the year 2000 date change and beyond.

Carrier has conducted tests and diagnostics on our building controls systems and these tests indicate that Carrier's commercial products, including Product Integrated Controls (PIC), Field Installed Devices (FID), Comfort Controllers, Carrier Comfort System (CCS), 33CS, Variable Volume and Temperature (VVT Gen 1, Gen 2 and Enhanced), Assured Comfort System (ACS), Prodialog and ComfortWORKS, will operate correctly through and beyond the year 2000. Tests also have been performed on the UT2000 and UT2001 systems and they will operate correctly as well.

Buildings with Building Supervisor II and III software also will operate correctly through and beyond the year 2000, with the exception of reports that are generated automatically. Beginning in 1998, users with these versions may wish to upgrade their software to the latest releases to ensure that automatic reporting functions continue through and beyond the year 2000.

It should be noted that the year 2000 will have no effect on previous chiller controls such as the 3200MP microprocessor control and the 32SM solid state capacity control. These control schemes do not contain a real time clock. Tests conducted on the 3200MP Data Logging System also assure proper operation through the year 2000.