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# 19XRV Service Updates

Chee Nee Bong

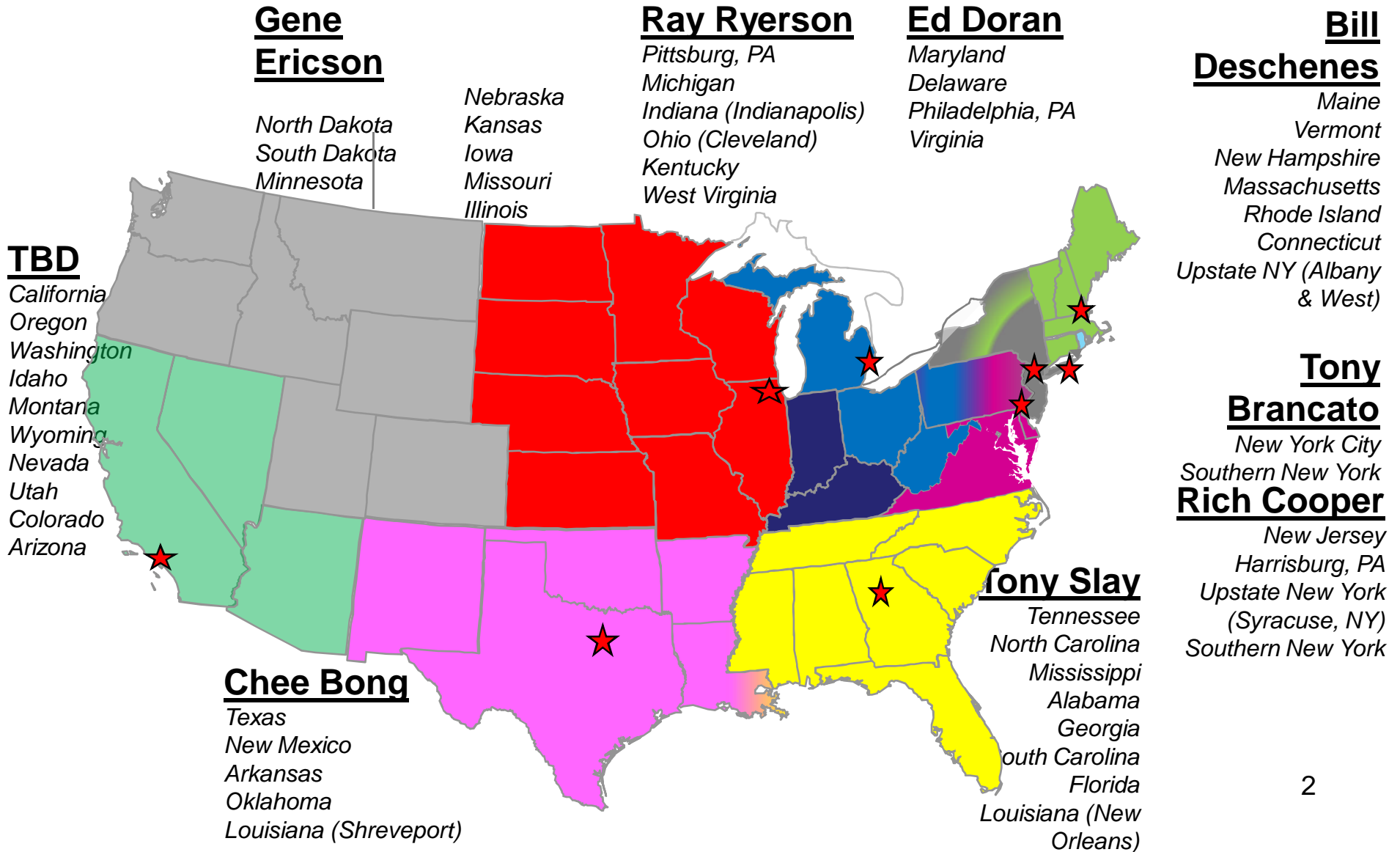
October 2012

# 19XRV SERVICE UPDATES

## Service Engineers by Location



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# 19XRV SERVICE UPDATES

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## CarrierROLE (Remote online Expert)



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National Field Engineering support

Equipment & system troubleshooting

Reselections

Project technical supervision

Warranty Support

Customer & internal technical training

Start-up Support

**CarrierROLE# 1-800-574-9267**

*This number is for internal use only*

# 19XRV SERVICE UPDATES



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## Standard Work Instructions

[www.hvacpartners.com](http://www.hvacpartners.com)

Go to Service tab → Post sale support -- SWI

hvacpartners.com  
YOUR SINGLE SOURCE

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Friday, September 14, 2012

Residential Commercial Parts Service Training Distributor Only Products Literature Warranty Order M

**SERVICE**

- Dealer Service
- Customer Care Center
- Post-Sale Support
  - Bulletins
  - Standard Work Instructions (SWI)**
  - Product Information
  - Training
  - Service Manager's Meetings
  - Whom To Call
  - Post Sale Forms
  - Post Sale Procedures
  - Post Sale Webcasts
  - FRS Reports
  - Service Software
  - CarrieROLE
- CareNet

## Standard Work Instructions (SWI)

This page contains Standard Work Instructions (SWI) step by step instructions with pictorial illustrations on how to perform repair and troubleshooting work by Carrier Technicians for various types of Carrier products.

SWI Picture

**SWI Feedback Form**

We welcome suggestions for any troubleshooting or repair task that you feel will benefit from having a Standard Work Instruction (SWI). Please use the SWI Feedback Form to send in your suggestions. [Click Here for SWI Feedback Form](#)

# 19XRV SERVICE UPDATES



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## Standard Work Instructions

Search feature using keyword or SWI#

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Residential Commercial Parts Service Training Distributor Only Products Literature

- SERVICE**
- Dealer Service
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- CareNet

### SWI Forms

- [SWI creation form -- Standard Format \(CCS-SOP-PR-002-FM01\)](#)
- [SWI creation form -- For large pictures \(CCS-SOP-PR-002-FM03\)](#)
- [SWI Feedback Form](#)

### Search SWI Library

SWI Title:  SWI Title Search

Product Model Number:  Model Number Search

SWI File Name:  File Name Search

# 19XRV SERVICE UPDATES

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## Product Updates



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# 19XRV SERVICE UPDATES



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## Latest Manuals

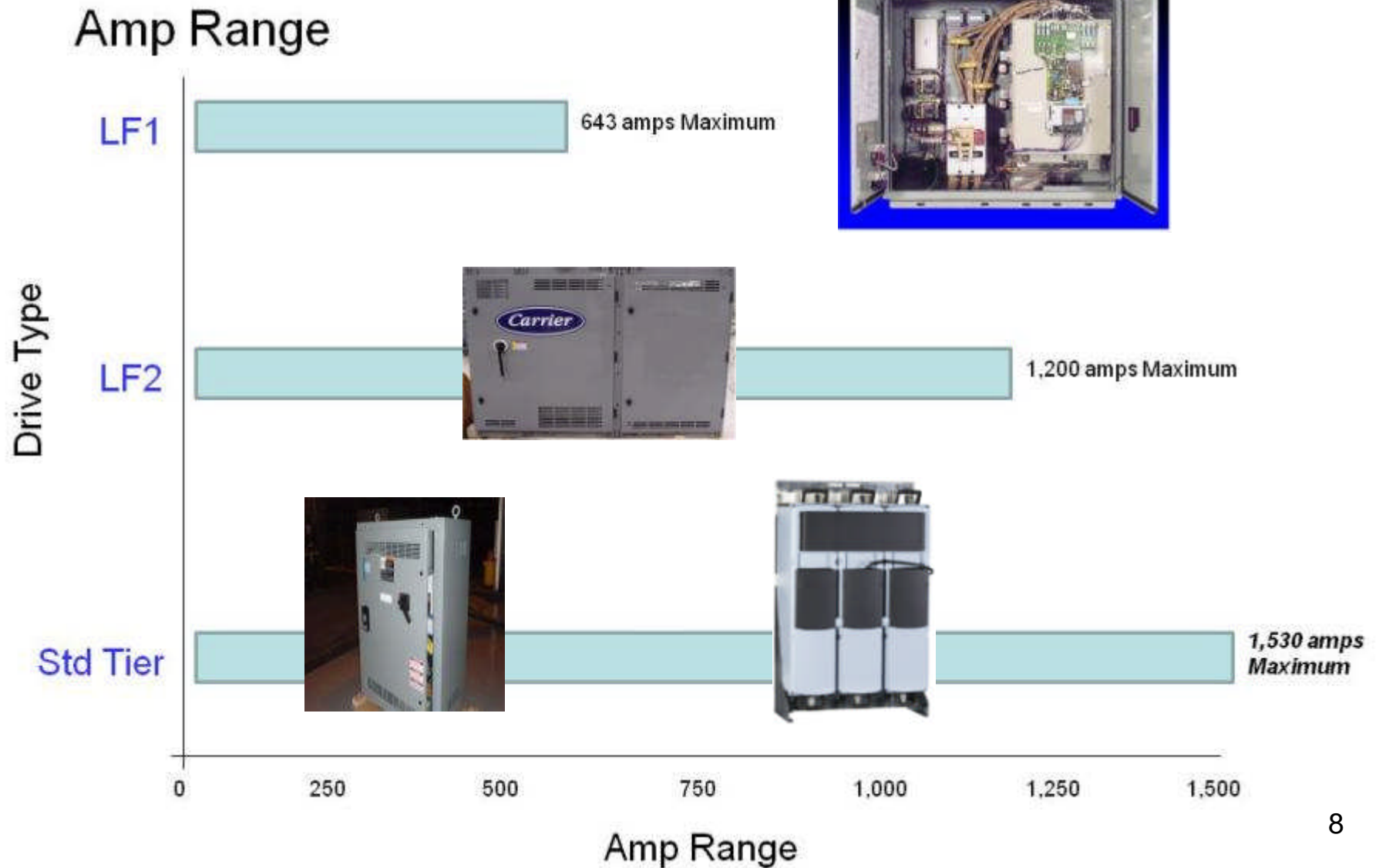
Manual Name	Type	Form #
19XR, XRV HFC 134a	Product Data	19XR-7PD
19XR, XRV PIC II Controls HFC-134a	Installation Instructions	19XR-7SI
19XR, XRV with PIC II Controls and HFC 134a	Startup, Operation, Maintenance	19XR-6SS
19XR, XRV PIC III Controls HFC-134a	Installation Instructions	19XRV-2SI
19XR, XRV with PIC III Controls and HFC 134a	Startup, Operation, Maintenance	19XRV-5SS
19XRV, 23XRV PIC III Controls Rockwell PowerFlex 755 VFD	Startup and Service Instructions (Supplement)	19/23-2SS
19XRV with PIC III Controls Eaton LCX9000 VFD Option	Startup and Service Instructions (Supplement)	19XRV-4SS
EVERVU Touch Screen Display for 19XRV, 23XRV PIC II or PIC III Controls	Installation and Startup Instructions (Supplement)	19/23-2SI

# 19XRV SERVICE UPDATES



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## VFD range



# 19XRV SERVICE UPDATES

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## 1" Tubes design

Factory has started building 1" tubes in the coolers

This option is available for frame 5-8 size coolers

### Benefits

Cost reduction (lower tube count). Example, frame 70 cooler design may have  $\frac{3}{4}$ " 644 tube counts, 1" tube design may have equivalent of 303 tube count

Efficiency (on some coolers)

Lower pressure drop

# 19XRV SERVICE UPDATES

## 1" Tubes design



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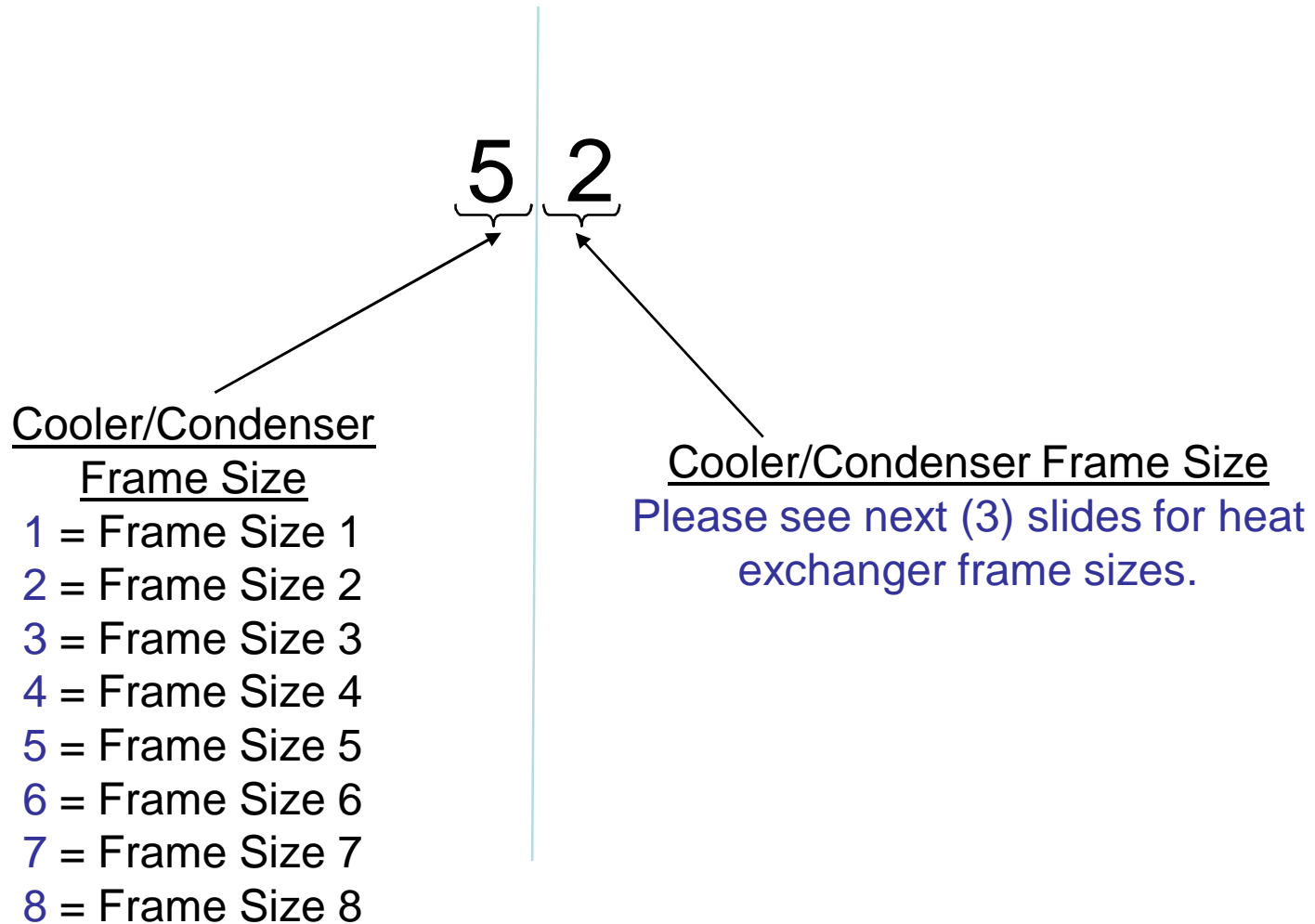
Capacity (Tons)	Original 3/4" Selections				New 1" Selections				Pressure Drop Gain (%)	Cost Gain (%)
	Model	Efficiency kW/Ton	Evap. Press. Drop	\$/Ton	Model	Efficiency kW/Ton	Evap. Press. Drop	\$/Ton		
550	19XRV5050	0.571	20.5	\$ 239.50	19XRV5R51	0.575	13.6	\$ 236.50	34%	1%
650	19XRV5050	0.576	27.8	\$ 213.4	19XRV5Z55	0.576	20.3	\$ 217.40	27%	2%
750	19XRV5656	0.562	33.4	\$ 204.00	19XRV6X65	0.574	21.4	\$ 204.30	36%	0%
850	19XRV7070	0.561	23.3	\$ 232.30	19XRV7P71	0.576	18.5	\$ 223.50	21%	4%
900	19XRV7070	0.56	25.9	\$ 223.60	19XRV7R70	0.575	14.9	\$ 218.00	42%	3%
1,100	19XRV7171	0.571	30.7	\$ 241.70	19XRV7Y76	0.574	27.5	\$ 238.90	10%	1%
1,350	19XRV8686	0.554	33.7	\$ 226.30	19XRV8R81	0.576	19	\$ 208.40	44%	8%
1,450	19XRV8787	0.554	33.8	\$ 216.80	19XRV8Q83	0.576	24.6	\$ 197.00	27%	9%

# 19XRV SERVICE UPDATES



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## 1" Tubes design



# 19XR V SERVICE UPDATES



## 1" Tube Design

19XR 52 51 473 DG H 64 -

Frame Size	Standard Tube Quantity Arrangement	Equivalent 1" Tube (2 Pass) Tube Arrangement	Equivalent 1" Tube (3 Pass) Tube Arrangement	Description
5, 6, 7 & 8	0	P	K	Short Minimum Amount of Tubes
	1	Q	L	Short Median Amount of Tubes
	2	R	M	Short Maximum Amount of Tubes
	5	X	T	Long Minimum Amount of Tubes
	6	Y	U	Long Median Amount of Tubes
	7	Z	V	Long Maximum Amount of Tubes

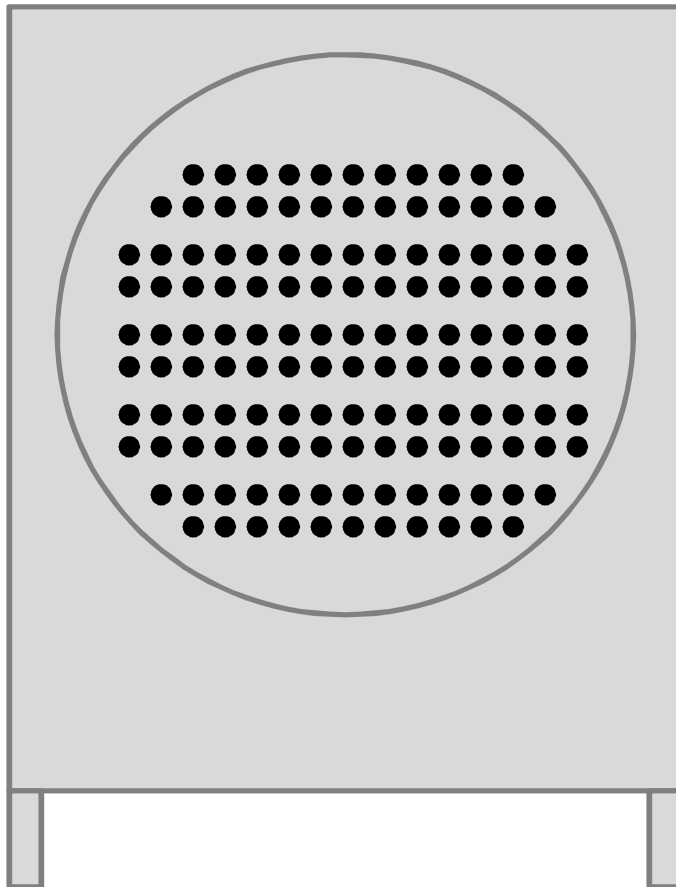
**Available in Frames 5-8.**

# 19XR V SERVICE UPDATES



## 1" Tubes Design

19XR 52 51 473 DG H 64 -



Short	Long	Tube Quantity
4	9	Maximum Amount of Tubes
3	8	2 <sup>nd</sup> Largest Amount of Tubes
2	7	Median Amount of Tubes
1	6	2 <sup>nd</sup> Smallest Amount of Tubes
0	5	Minimum Amount of Tubes

# 19XR V SERVICE UPDATES



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## 1" Tubes Design

19XR 52 51 473 DG H 64 -

Heat Exchanger Frame Size	Available Heat Exchanger Tube Arrangements	
	Short	Long
1	0, 1, 2	5, 6, 7
2	0, 1, 2	
3	0, 1, 2	5, 6, 7
4	0, 1, 2	5, 6, 7
5	0, 1, 2, 3, 4 A, B, C	5, 6, 7, 8, 9 F, G, H
6	0, 1, 2, 3, 4	5, 6, 7, 8, 9
7	0, 1, 2, 3, 4	5, 6, 7, 8, 9
8	0, 1, 2, 3, 4	5, 6, 7, 8, 9

# 19XRV SERVICE UPDATES



## 1" Tube Design

- Significant Pressure Drop Savings
- Efficiency improvements
- Cost improvements
- Check Selections for 1" tubes

Standard 3/4" Evaporator Tubes with LF2				
Model Number	Capacity (Tons)	Efficiency (kW/Ton)	Evaporator PD (ft. wg.)	\$/Ton
19XRV878758EMEH64	1,400	0.567	31.7	\$228.10
New 1" Evaporator Tubes with Std Tier VFD				
Model Number	Capacity (Tons)	Efficiency (kW/Ton)	Evaporator PD (ft. wg.)	\$/Ton
19XRV8Y87594MEH64	1,400	0.563	25.5	\$210.60
<b>Comparison Totals:</b>		<b>0.7%</b>	<b>19.5%</b>	<b>8%</b>

# 19XRV SERVICE UPDATES

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## 19XR Frame 4 & 5 Rolling Element High Speed Bearing



### Bulletin SB-C1103

High speed shaft radial and thrust journal style bearings replaced with cylindrical and ball style bearings

Not retrofitable into older units, need new casting

### Models affected:

Frame 5 with serial # beginning 0111Qnnnn

Frame 4 with serial # beginning 2511Qnnnn

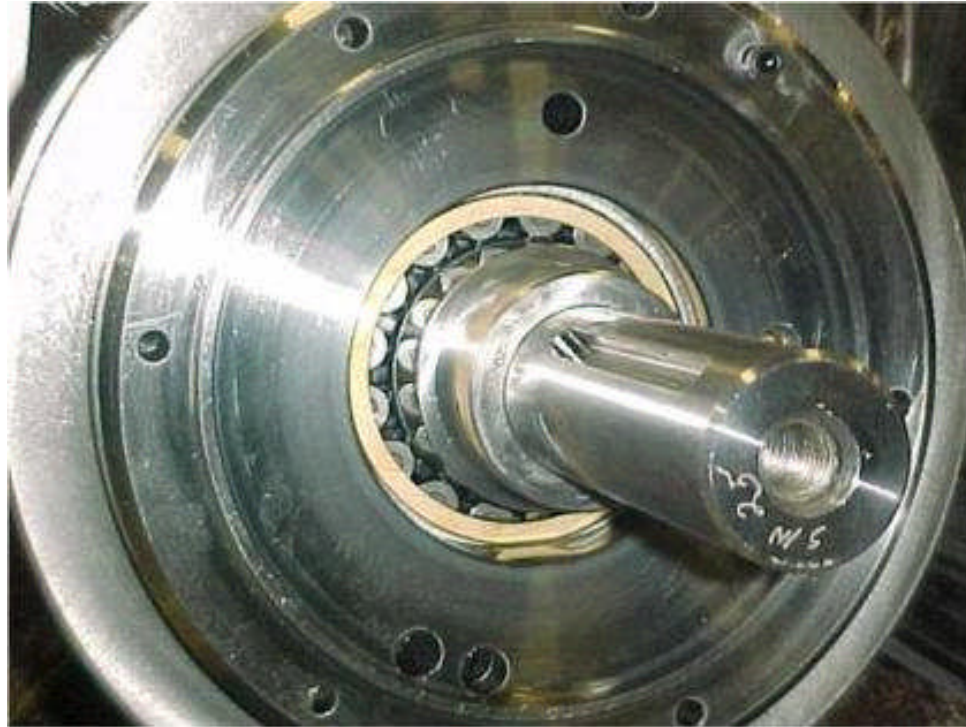
Bulletin includes disassembly procedure

# 19XRV SERVICE UPDATES

## 19XR Frame 4 & 5 Rolling Element High Speed Bearing



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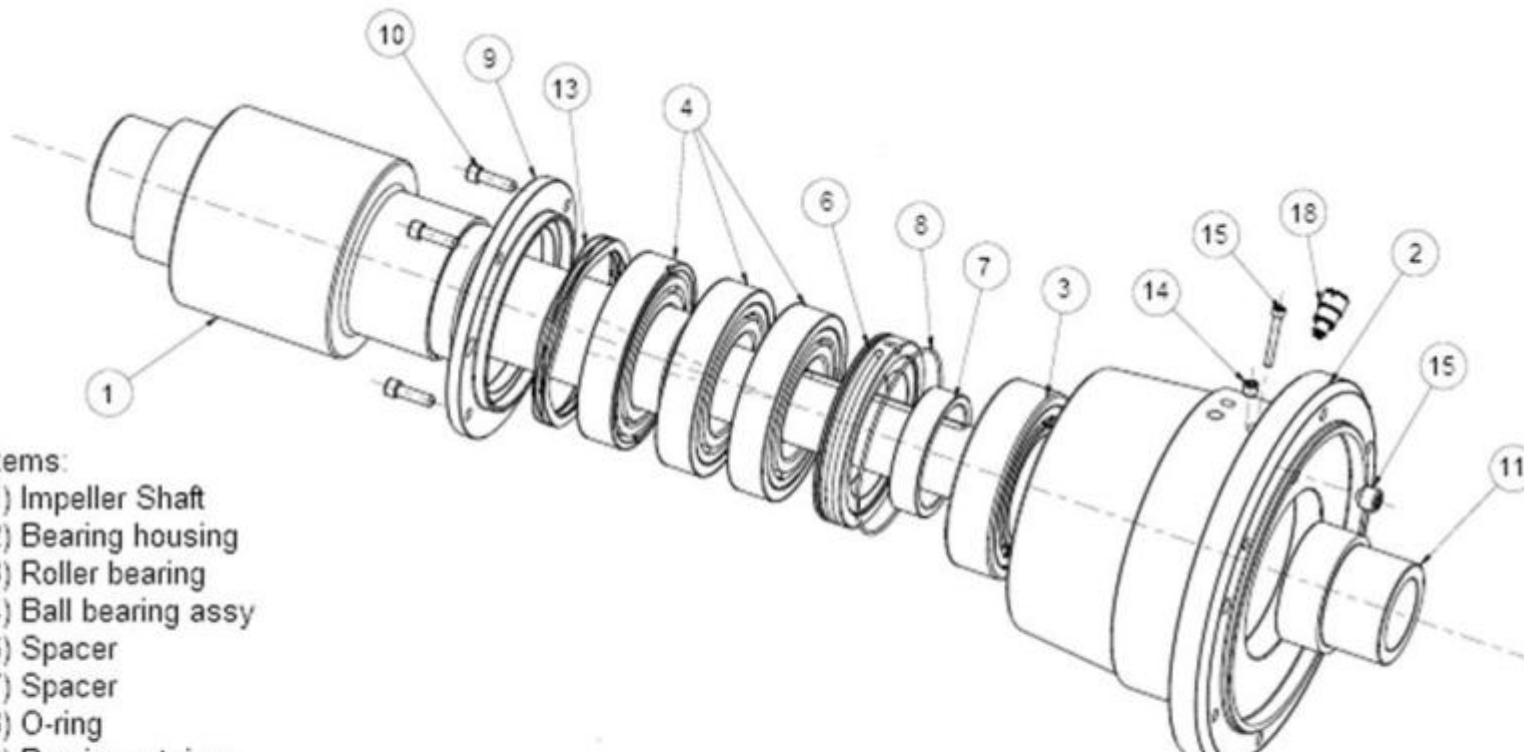
Vibration analysis should be added to annual maintenance  
Babbit bearings contains 80% tin, REB contains 0% tin  
Cleanliness is important in REB repair

# 19XR V SERVICE UPDATES



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## 19XR Frame 4 & 5 Rolling Element High Speed Bearing



Items:

- 1) Impeller Shaft
- 2) Bearing housing
- 3) Roller bearing
- 4) Ball bearing assy
- 6) Spacer
- 7) Spacer
- 8) O-ring
- 9) Bearing retainer
- 10) Screw
- 11) Spacer
- 13) Wave spring
- 14) Screw
- 15) Screw
- 18) Temp sensor pin

High speed shaft assembly

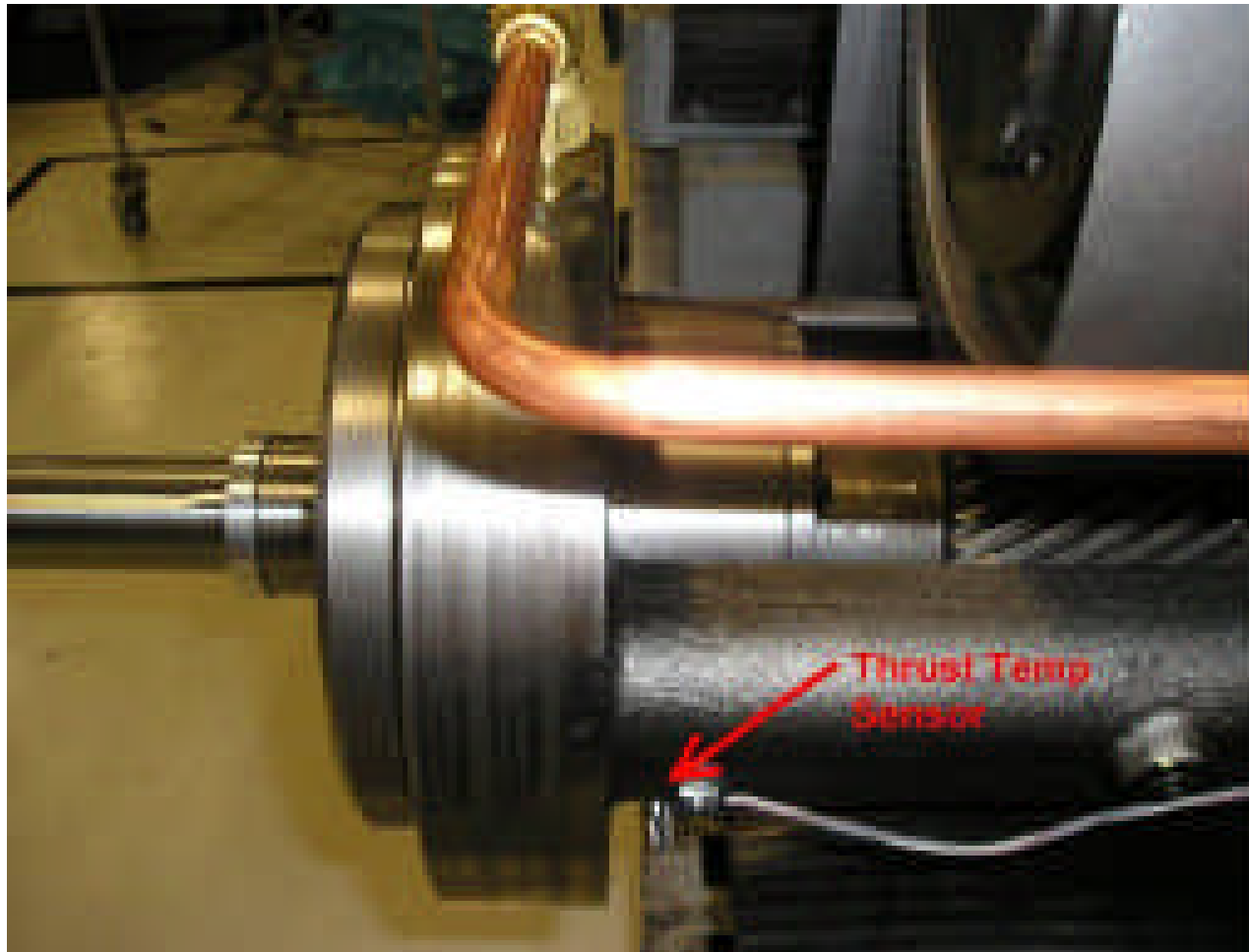
Part number -	Frame 5 units -	02XR54016701 (60 Hz)
		02XR54016702 (50 Hz)
	Frame 4 units -	02XR44018301 (60 Hz)
		02XR44018302 (50 Hz)

# 19XRV SERVICE UPDATES

## 19XR Frame 4 & 5 Rolling Element High Speed Bearing



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**Thrust Temperature Sensor** – spring loaded dual element thermistor screwed into transmission casting

High speed shaft assembly can be removed through impeller end of compressor



# 19XRV SERVICE UPDATES

## 19XR Wheel Clearance



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Wheel clearances being reduced to increase efficiency.

Changed to fixed wheel shim – peelable shims not used in factory anymore

Factory change started 8/09

Clearances reduced as noted:

XR2	.016	was .018
XR3	.016	was .021
XR4	.012	was .024
XR5	.020	was .041



Peelable shims will still be used at the field

# 19XRV SERVICE UPDATES

## Variable Primary Flow Software



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Bulletin SB-C1102

Models affected:

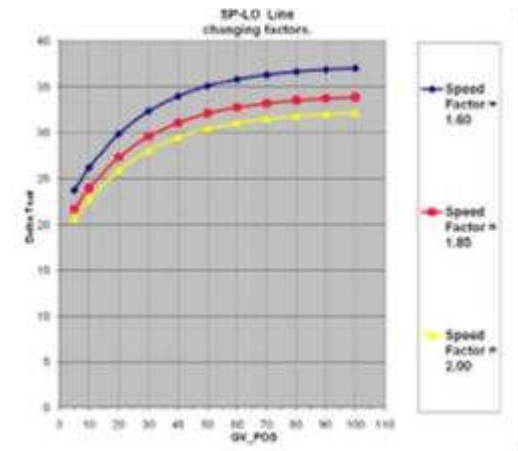
19XRV Chillers PIC II (version 9)

PIC III with LF2 (Version 4)

PIC III with Standard Tier Drive (Version 1)

Surge points change to T<sub>min</sub>, T<sub>max</sub>, G<sub>vmin</sub>, G<sub>vmax</sub>. Old style T1, P1.....T4, P4

Flow rate change should be no more than 30% design flow rate per min



# 19XRV SERVICE UPDATES

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## Variable Primary Flow Software

### Surge line too conservative

If LCWT set point is not met

GV < Travel limit

Surge prevention Active = Yes

% line current < 100%

Make sure that chiller is not run limited

If GV < 30%, Increase T<sub>min</sub> in steps of 2°F until chiller is not run limited

If GV > 60%, Increase T<sub>max</sub> in steps of 2°F until chiller is not run limited and capacity is reached

If 30% < GV < 60%, Increase both T<sub>min</sub> and T<sub>max</sub> in steps of 2°F until chiller is not run limited

*See other control points adjustments in bulletins. Most of the time, shape factory from design data is accurate and does not need to be changed*

# 19XRV SERVICE UPDATES

## 19XR PIC II Ver 10 VDO Software



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Bulletin SB-C1105: 19XR PIC II Version 10 Variable Diffuser Optimization (VDO) Software

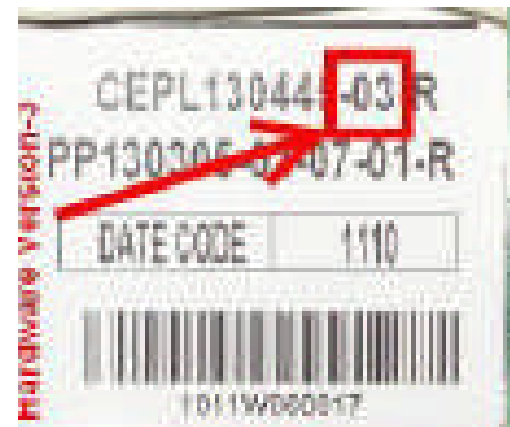
Mainly for 19XR Frame 4 & 5 compressors with variable diffuser. Helps Improve efficiency

Does not improve performance of units with VFD.

Disable VDO function if VFD is used

ICVC Hardware version 03 or higher

New design data sheets should be obtained from service engineer



# 19XRV SERVICE UPDATES

## 19XR PIC II Ver 10 VDO Software



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Control Parameters			
Surge/HGBP GVmin	5%		
Surge/HGBP Delta Tmin	51.70 °F		
Surge Line Shape Factor	-0.06		
Surge/HGBP GVmax	100%		
Surge/HGBP Delta Tmax	70.02 °F		
GV1_25 (%)	5.5		
GV1_50 (%)	16.5		
GV1_75 (%)	32.1		
SRD1_25 (%)	68.9		
SRD1_50 (%)	41		
SRD1_75 (%)	27		
LF1_25 (Delta T)	57.27 °F		
LF1_100 (Delta T)	71.73 °F		
LF2_25 (Delta T)	23.96 °F		
Cooler Min DP	2.9 psi		
Condenser Min DP	2.0 psi		
Inverter PWM Frequency	2 kHz	2 kHz	2 kHz

Additional Lift values

LF1\_25 – Lift value at 25% load for high lift load line

LF1\_100 – Lift value at 100% load for high lift load line

LF2\_25 – Lift value at 25% load for low lift load line

Off\_sel – SRD IGV curve offset should be set to 3 as default

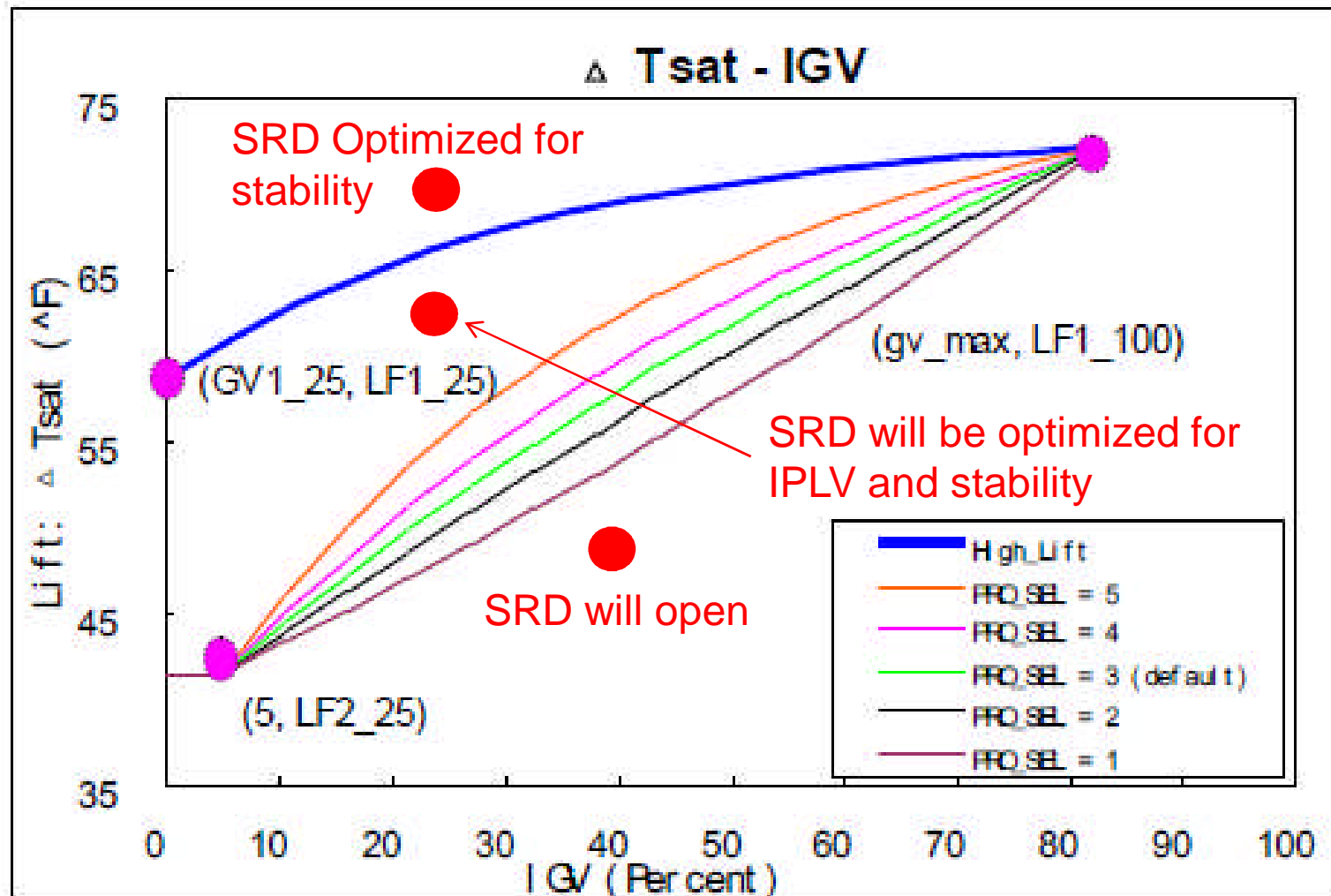
Pro\_sel – Profile selection for low lift load line should be set to 3 as default

# 19XRV SERVICE UPDATES

## 19XR PIC II Ver 10 VDO Software



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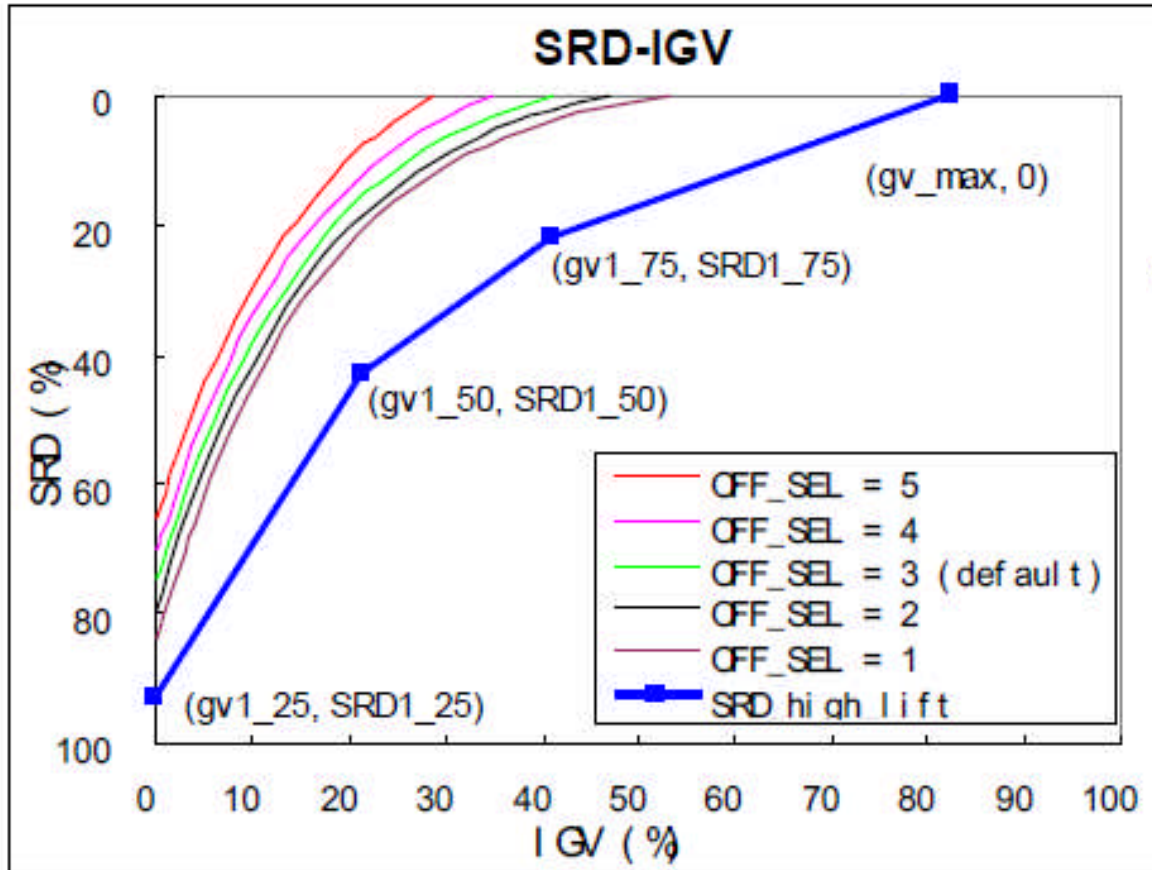
**Fig. 3: Lift vs. IGV curve**

# 19XRV SERVICE UPDATES

## 19XR PIC II Ver 10 VDO Software



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SRD IGV curve offset changes the shape of the curve

OFF_SEL	SRD IGV Offset
5	SRD IGV open maximum
4	SRD IGV open more
3	SRD IGV normal ARI
2	SRD IGV closed more
1	SRD IGV closed maximum

Fig. 4: SRD vs. IGV curve

# 19XRV SERVICE UPDATES

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## Service Updates



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# 19XRV SERVICE UPDATES



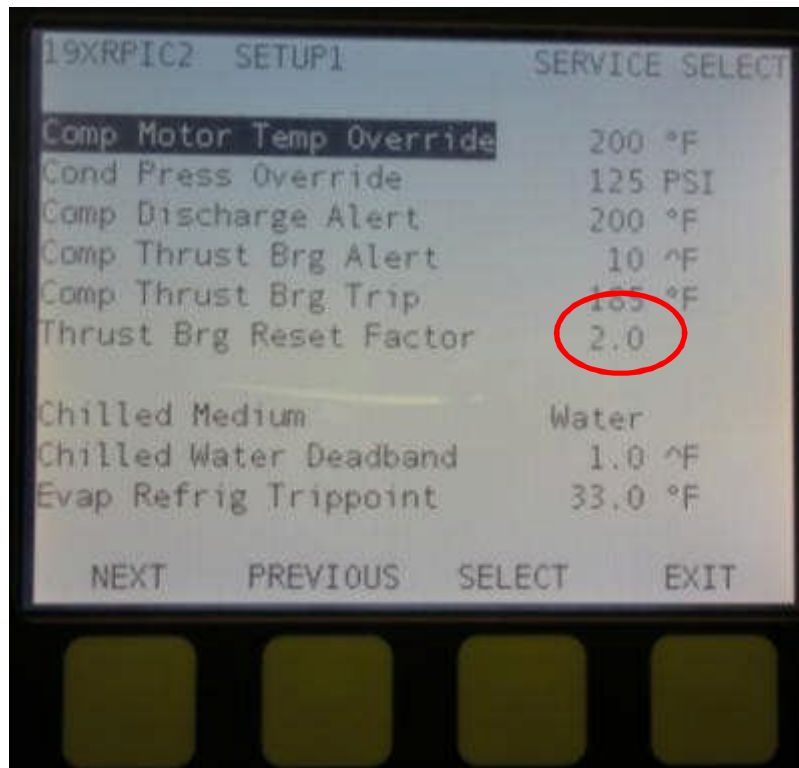
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## Nuisance High Bearing Temp

Issue: Thrust bearing Reset Factor set wrong from factory

Solution:

1. Go to Service → Equipment Service → Setup1
2. Check “Thrust Brg Reset Factor, should be set to 1.2 to 1.4”



# 19XRV SERVICE UPDATES

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## Gerotor Pump

Bulletin C0905

Models affected:

19XR Chillers 3209Qnnnnn subsequent

Starting above date, Gerotor pump replaced the vane pump

Gerotor pump is rotary pump

Quieter design

Less vibration on oil supply lines

Distinguished by external regulator



# 19XRV SERVICE UPDATES

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## Loss of Communication Alarm

Bulletin SB-C1207

### Models affected:

19XRV PIC II software version 10

19XRV PIC III software version 4

Data on ICVC locks up due to too high communication rate from Universal Protocol Card (UPC) to ICVC

UPC Should not poll or communicate with ICVC more than once per minute

# 19XRV SERVICE UPDATES



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## Nuisance Diffuser Position Fault Alarm

### Diffuser Position Fault

#### Charlotte Issue Resolution Process (19XRV)



**IRP Issue Description :** 19XRV chillers trip on nuisance Rotating Stall alarm because of noise in transducer. If the diffuser pressure fluctuation is more than 76 PSI for 4 or more in 1 second, that will be a trip out by "Diffuser Position Fault". This logic is integrated in CCM board software and it is very difficult to modify.

**Root Cause Findings:** (Probable) EMI from motor and VFD

**Containment:** Replacement, re-routing, snubber, shielded cable

**Corrective Action Plan:** Measure noise and tune filter

**Issues/Risks:** Corrective action is unproven; Root-cause not found yet

**Project Team:**

Asia: Shufu, Chaoqun

CLT: Tats, Heather, Ken, Don

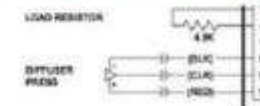
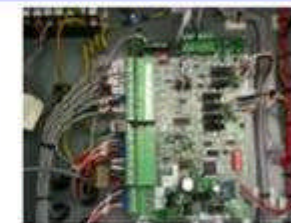
**Project Paused for 2 months**

IRP PROJECT MILESTONES (8D)	PLAN	FCT	ACTUAL
Problem Assigned (D1)	5/1/11	5/1/11	5/1/11
Problem Described (D2)	5/1/11	5/1/11	5/1/11
Problem Contained (D3)	5/15/11	5/15/11	5/15/11
Root Cause Determined (D4)	11/30/2011	9/30/2012	
Corrective Action Chosen (D5)	3/31/2012	10/30/2012	
Corrective Action Implemented (D6)	8/30/2012	12/30/2012	
Reoccurrence Prevented (D7)	12/31/2012	6/31/2012	
Team Congratulated! (D8)			

#### Example Problem Sites

Data collection in progress.

Active Tasks	Owner	Plan	Complete
Collect field and Production problem data	Tony	6/30/11	6/30/11
Request S/W change for pulsation monitoring	Tats	6/30/11	6/30/11
Define measurement standard for noisy channel	Tats	6/30/2011	6/30/11
Rent equipment	Tats	6/30/2012	
Test Baseline (BOB) chiller	Marty/Tats	7/30/2012	
Job site visit (4)	Tony	8/30/2012	
Data analysis and D4	Tats	9/30/2012	



Equipment is rented.  
Previous measurements are not reliable. Re-doing BOB chiller measurement.

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# 19XRV SERVICE UPDATES



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## Nuisance Diffuser Position Fault Alarm

Diffuser pressure fluctuates for more than 76 psi for 4 or more times in 1 sec

Transducer is used to detect rotating stall

Rotating stall can cause breaking of blades as gas may flow in some blades and not others

Can be electrical interference problems with other wiring in the same wire tray

Sample reading with a scope



# 19XRV SERVICE UPDATES

## Nuisance Diffuser Position Fault Alarm

Temporary fix – install rubber hose adaptor



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# 19XRV SERVICE UPDATES

## Nuisance Diffuser Position Fault Alarm

Permanent Fix – reroute transducer wire



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# 19XRV SERVICE UPDATES



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## Low discharge superheat alarm

### Project Name

*Charlotte Issue Resolution Process (19XRV)*



**IRP Issue Description :** Low discharge super heat shutdown

**Root Cause Findings:** Software algorithm requires 6 degree superheat or the unit will take precautionary actions which ultimately ends up in unit shutdown.

**Containment:** Field can add resistor to off-set measurement if required.

**Corrective Action Plan:** Software adjustment for VFD units such that 6 degree superheat is required for 100% speed, but linearly reduce the superheat requirement between 6 and 2 degrees based on actual VFD speed between 100% and 65%.

**Issues/Risks:**

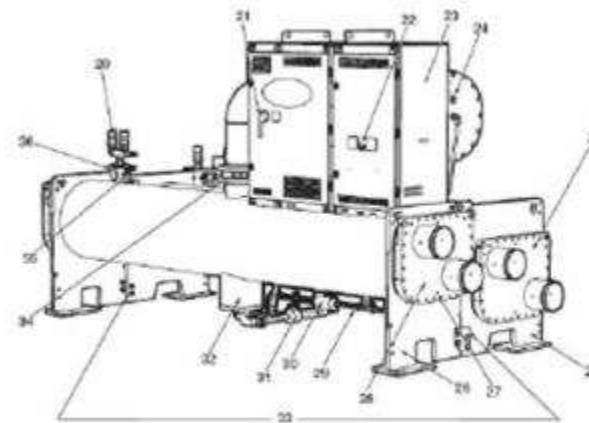
**Project Team:** Don Berdan, Steven Palermo, Kasper Nielsen

IRP PROJECT MILESTONES (8D)	PLAN	FCT	ACTUAL
Problem Assigned (D1)	3/2011		
Problem Described (D2)	4/2011		
Problem Contained (D3)	5/2011		
Root Cause Determined (D4)	5/2011		
Corrective Action Chosen (D5)	6/2011		
Corrective Action Implemented (D6)		2/2012	
Reoccurrence Prevented (D7)			
Team Congratulated! (D8)			

#### Example Problem Sites

Field engineers can add in needed.

Active Tasks	Owner	Plan	Complete
Give CE visibility to requested change	K. Nielsen	4/2011	
Make software change	S. Palermo	7/2011	
Implement software in factory and try to hit low superheat condition with VFD	K. Nielsen	9/15/11	
Field trial on trouble site	D. Berdan	12/15/11	12/15/11
Report of no field issues	T. Slay	2/14/12	2/14/12
Pending software QRB (grouped with BACNet/19XR Freeze up fix)	T. De/ S. Palermo	3/30/12	



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# 19XRV SERVICE UPDATES

## Hot Gas Bypass Tube Rupture



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### 19XR Hot Gas Bypass Tube Rupture Charlotte Corrective Action Team (19/23/17 Series)



**CAT Issue Description:** Ruptured tubing in HGBP piping.

**Root Cause Findings:** Trapped refrigerant in HGBP line can cause pressure increase leading to ruptured tubing.

**Corrective Action Plan (Field):** Eliminate HGBP isolation valve. Valve has been found to be redundant in current configuration.

**Corrective Action Plan (Factory):** Short term – Position HGBP isolation valve in open position before shipment. Long term - Eliminate HGBP isolation valve. Valve has been found to be redundant in current configuration.

**Issues/Risks:**

**Project Team Leader:** Ajay Iyengar

CAT PROJECT MILESTONES (8D)	PLAN	FCT	ACTUAL
Problem Assigned (D1)	7/30/10	7/30/10	7/30/10
Problem Described (D2)	7/30/10	7/30/10	7/30/10
Problem Contained (D3)	n/a	n/a	n/a
Root Cause Determined (D4)	7/30/10	7/30/10	7/30/10
Corrective Action Chosen (D5)	7/30/10	7/30/10	7/30/10
Corrective Action Implemented (D6)	8/30/10		
Reoccurrence Prevented (D7)	8/30/10		
Team Congratulated (D8)	8/30/10		
<b>Example Problem Sites</b>			
ARAMCO			

Active Tasks	Owner	Plan	Complete	Next 30 days	Next 60 days
Remove HGBP isolation valve via ECR/ECN	Iyengar	8/30/10			



# 19XRV SERVICE UPDATES



## Fixed Shims Wheel Clearance

Wheel clearances being reduced to increase efficiency.

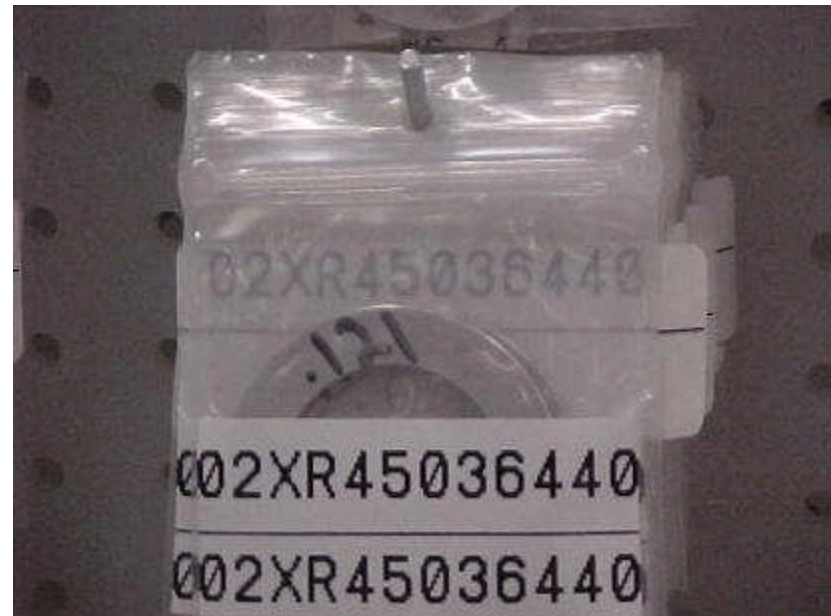
Changed to fixed wheel shim – peelable shims not used in factory anymore.

Peelable shims will still be used in field

Factory change started 8/09

### Clearances reduced as noted:

XR2	.016	was .018
XR3	.016	was .021
XR4	.012	was .024
XR5	.020	was .041



# 19XRV SERVICE UPDATES

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## 19XR Low Voltage Motor Terminal Leaks

Bulletin SB-C1209

### Models affected:

19XRV Frame 4 & Frame 5 compressors (< 600Volts)  
before 2410Qnnnnn.

Possibility of leakage at the o-ring seal on motor terminal

Reason caused by

Stator housing machining had burrs

Sealing surface is not properly sanded

Inconsistent torque

Terminal pins did not meet specification

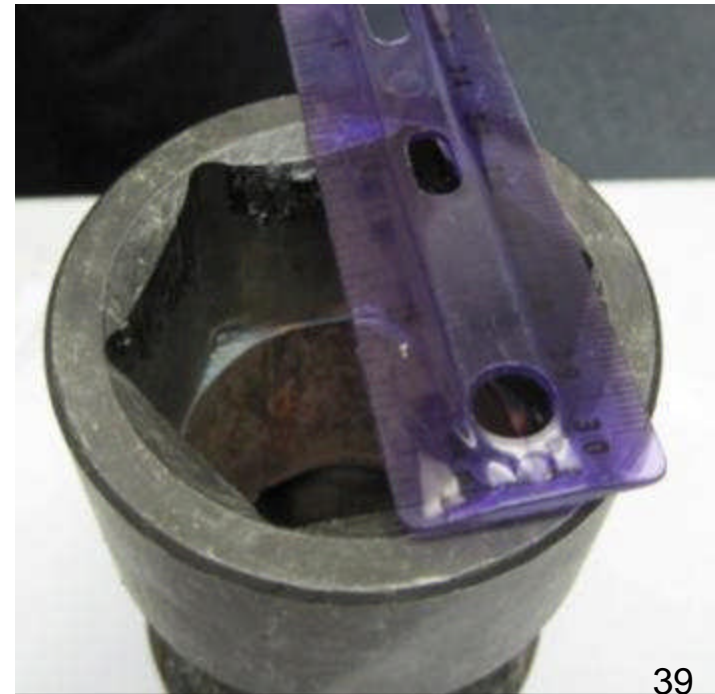
# 19XRV SERVICE UPDATES



## 19XR Low Voltage Motor Terminal Leaks

If there is leak, check the following

1. Torque for 19XR frame 4 & 5 compressors – 50~75 ft-lbs
2. If torque is correct, transfer refrigerant and remove terminal

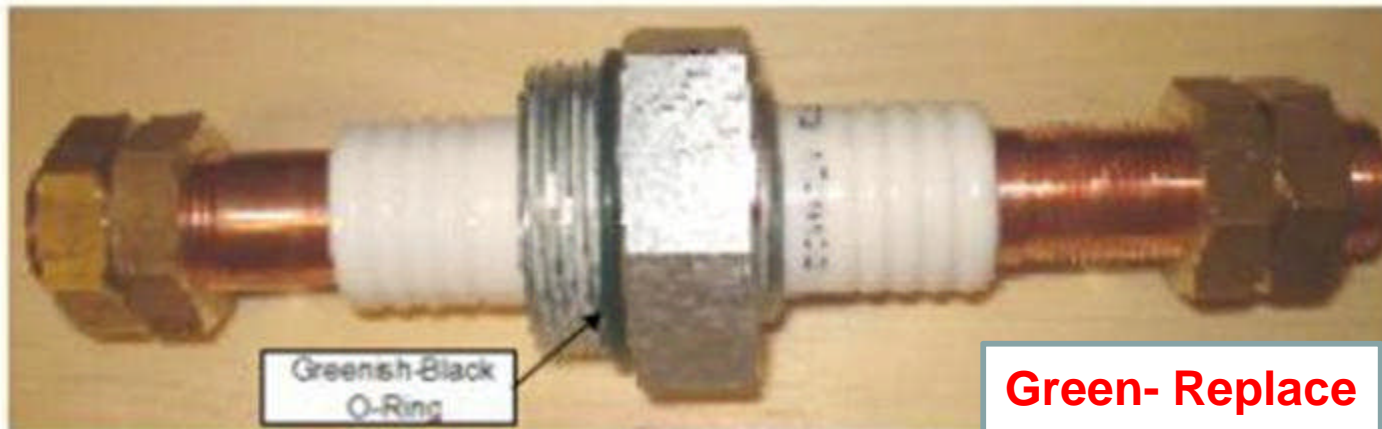
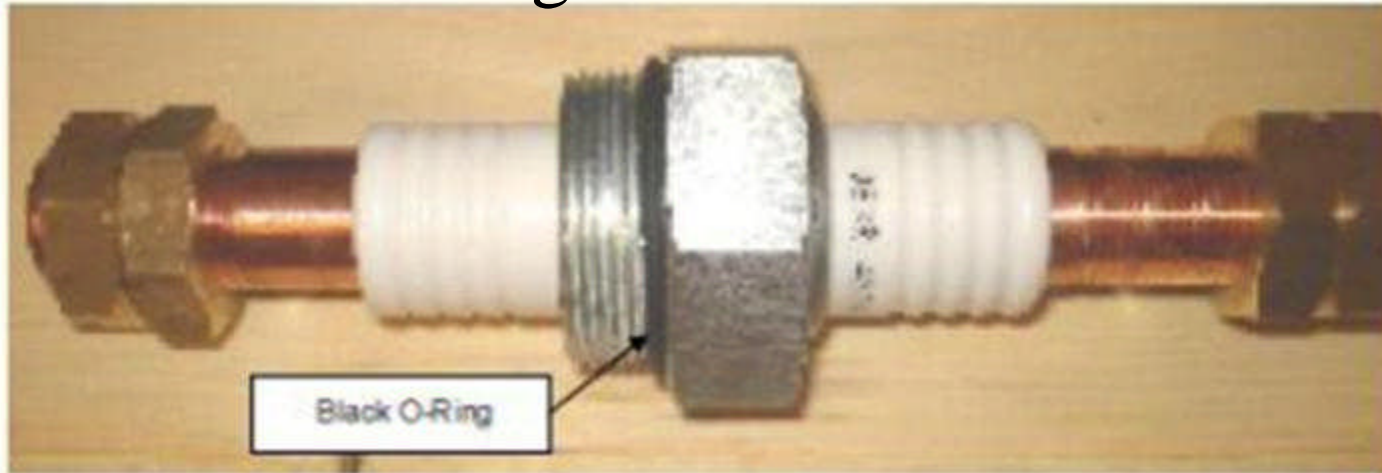


# 19XRV SERVICE UPDATES



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## 19XR Low Voltage Motor Terminal Leaks



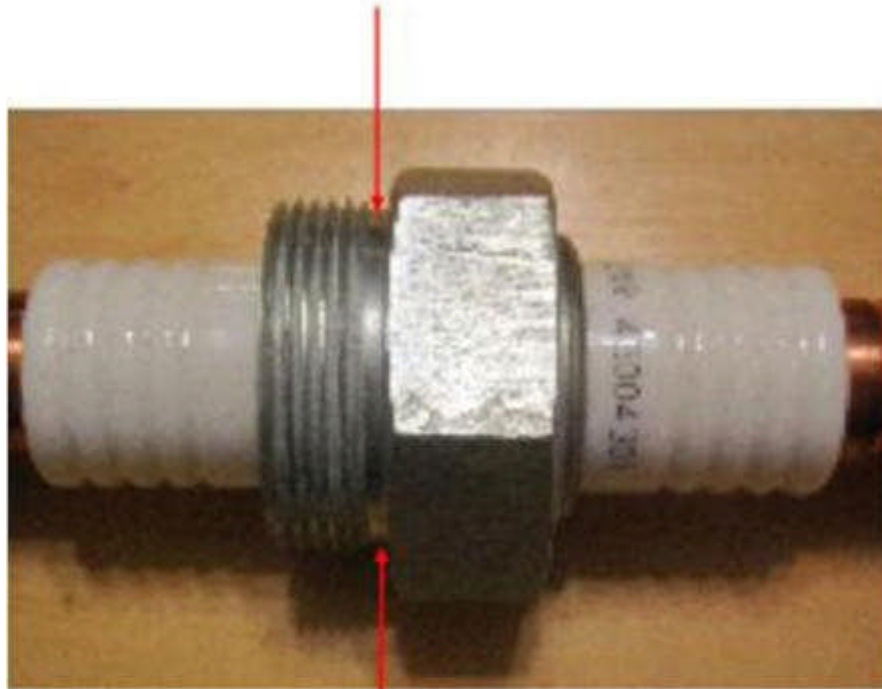
3. Inspect O-ring color, replace if green  
New O-ring part # 02XR45004301

# 19XRV SERVICE UPDATES



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## 19XR Low Voltage Motor Terminal Leaks



Measure o-ring groove diameter with calipers per guideline

**If Groove <1.752 inches, replace terminal**

4. Check Groove diameter, replace if <1.752 inches  
New O-ring part # 02XR45004301

# 19XRV SERVICE UPDATES



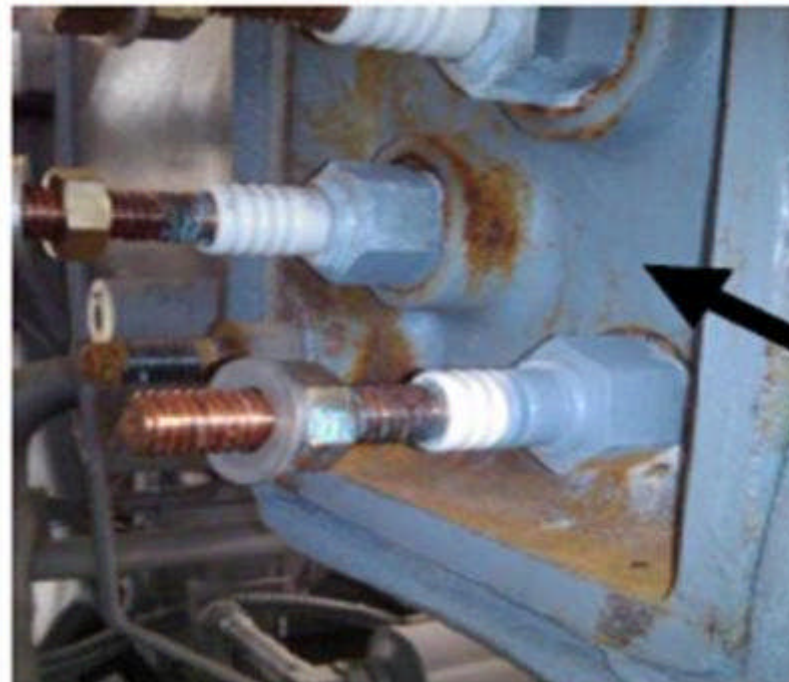
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## Motor Terminals Moisture Problem



Improper insulation over motor terminals  
Moisture collects and surround terminal with water

Low mega-ohm readings phase to phase  
and phase to ground on motor terminals  
Can possibly cause VFD failure



# 19XRV SERVICE UPDATES



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## Motor Terminals Moisture Problem



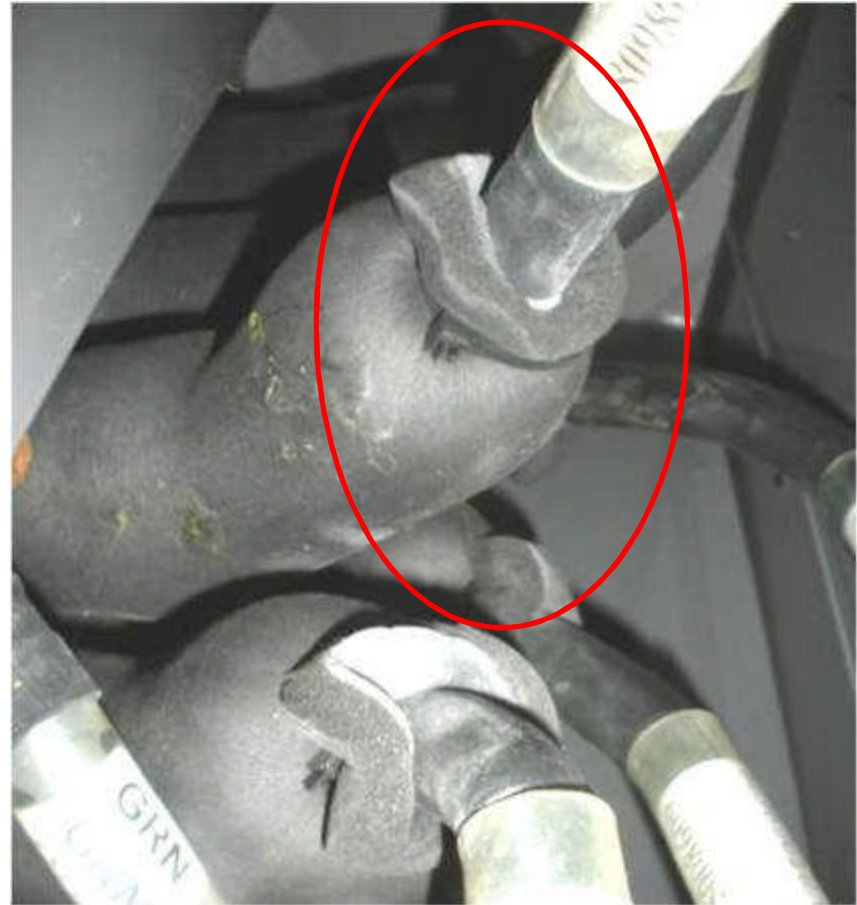
Fill void area with additional insulation

# 19XRV SERVICE UPDATES



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## Motor Terminals Moisture Problem



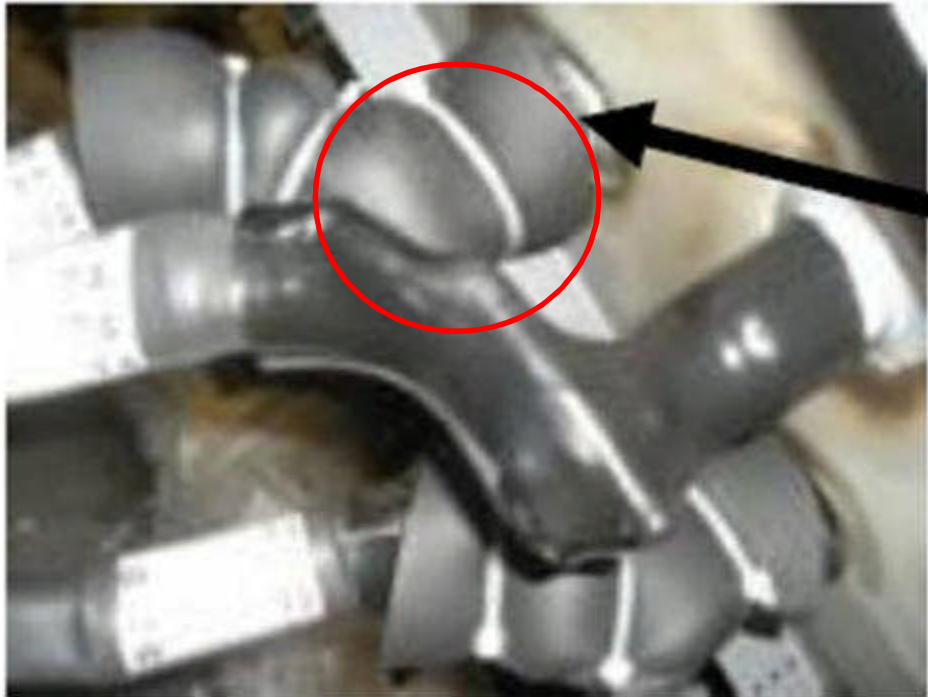
**Correct**

# 19XRV SERVICE UPDATES



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## Motor Terminals Moisture Problem



Terminal end should be properly glued



**Correct**

# 19XRV SERVICE UPDATES

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## Benshaw MX3 starters

Bulletin SB-C1208

### Models affected:

19XRV with Benshaw MX3 starters (Wye delta and solid state)

Wiring label on starter does not give specifics on how to wire spare safety, ice build contact, remote start contact or head pressure reference

Refer to bulletin on these wiring details

# 19XRV SERVICE UPDATES

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## PIC III VFD configuration conflicts

Bulletin SB-C1109

Models affected:

19XRV & 23XRV with PIC III software

When chiller start is attempted, VFD configuration Conflict alarm will appear after pre-lube

Problem is due to different settings in ICVC and VFD config

Conflicts seen in

Skip frequency

Min compressor Speed

Motor Amps, KW, RLA

Refer to bulletin Page 2 on how to resolve VFD config conflicts issue

# 19XRV SERVICE UPDATES



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## PIC III VFD configuration conflicts

### GENERAL INFORMATION:

Here is a procedure using the **Select & Zoom** what the VFD settings are in the drive and compare it with what is configured in the ICVC

1. Disconnect the main power to the chiller until the capacitors in the power module have drained down, then power up the chiller.
2. Clear all faults and wait for VFD Config Conflict to come back to confirm that there is a problem.
3. Go to the VFD\_CONF screen
4. Write down all values in the VFD\_CONF screen: **This is the data contained in the ICVC**
  - a. If "Rated" or "Nameplate" motor amps are below 100 Amps, re-enter correct motor Amps. (motor amps for these drives are always above 100 amps). Continue to step 4b if amps need adjustment, continue to step 5 if values are good.
  - b. Press EXIT, then press SAVE.
  - c. Continue back into the VFD\_CONF screen, and write down values.
5. EXIT VFD Config screen : Do not press SAVE soft-key; Press CANCEL
6. Re-enter the VFD\_CONF screen
7. Note down all values on ICVC: **This is data contained in the VFD, read by ICVC**
8. Compare data from Step (4) and Step (7)
9. Record any discrepancies
10. If there is a difference repeat the procedure and first –
  - a. Change the data in the ICVC (step 4) to match the data contained and recorded in the VFD (step 7)
  - b. Press SAVE soft-key when exiting.
  - c. Reset alarm
  - d. Continue back into the VFD\_CONF screen and change the data to what is required, minding the limits noted above that the VFD will allow.
  - e. Press SAVE soft-key when exiting
11. Repeat steps 1 through 8 to confirm the settings are now the same.

# 19XRV SERVICE UPDATES

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## Inverter overtemp

Bulletin SB-C1203

### Models affected:

19XRV & 23XRV with Standard Tier VFD (Rockwell & Eaton)

Inverter overtemp due to VFD firing speed

The PWM settings

Rockwell PF755 – 2 kHz

Set VFD Encl Temp correction = -2.5

# 19XRV SERVICE UPDATES



## Guide Vane Closure Rate

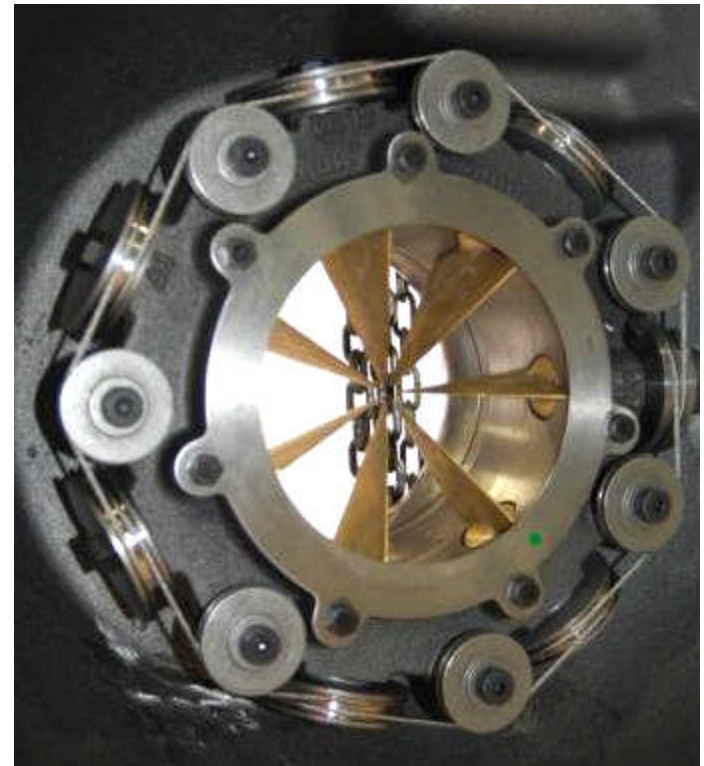
### Issues

Some GV/SRD schedules require SRD to move as much as 6.0 times faster than GV

Actual diffuser position will lag behind the schedule when required rate exceeds capability.

When decreasing GV and SRD positions, this lag can result in rotating stall and impeller damage.

Detection of rotating stall requires manual reset of alarm condition.



# 19XRV SERVICE UPDATES

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## Guide Vane Closure Rate

### **Previous Behavior (with Split Ring Diffuser Option Enabled):**

SRD changes position as a function of GV target and SRD schedule. SRD actuator has capability to change **1.63** times faster than GV actuator.

GV actuator change rate is halved below 50% load point *for capacity changes only*.

Full rate guide vane decreases occurred when Soft stop occurs, forcing GV position, and to prevent an overcurrent situation

### **Change**

GV closure rate is reduced to 1/3 of maximum rate for the following cases (only):

- Soft stop

- Forcing GV position

This is a compromise, so some builds may still experience some SRD lag

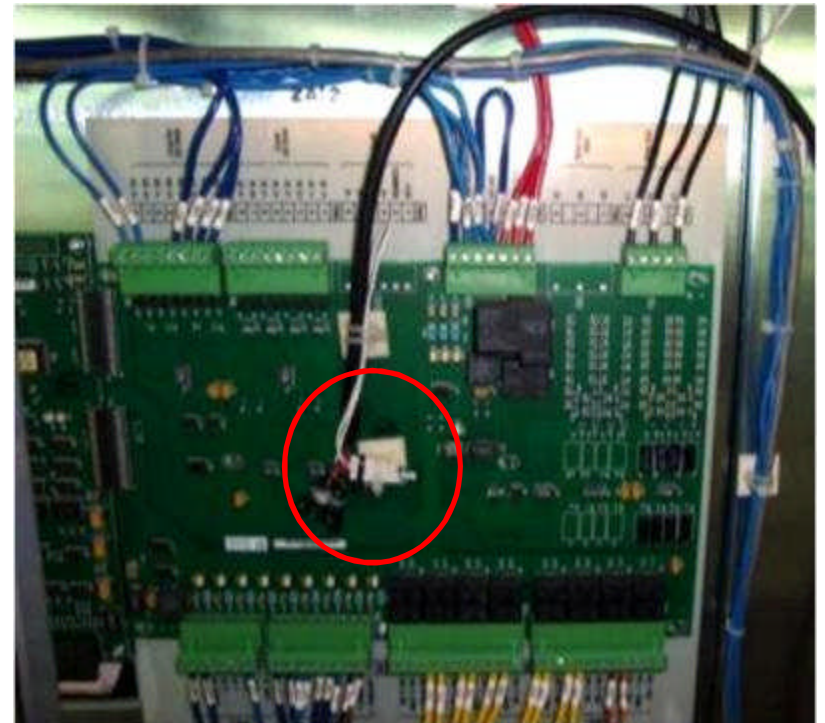
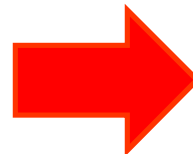
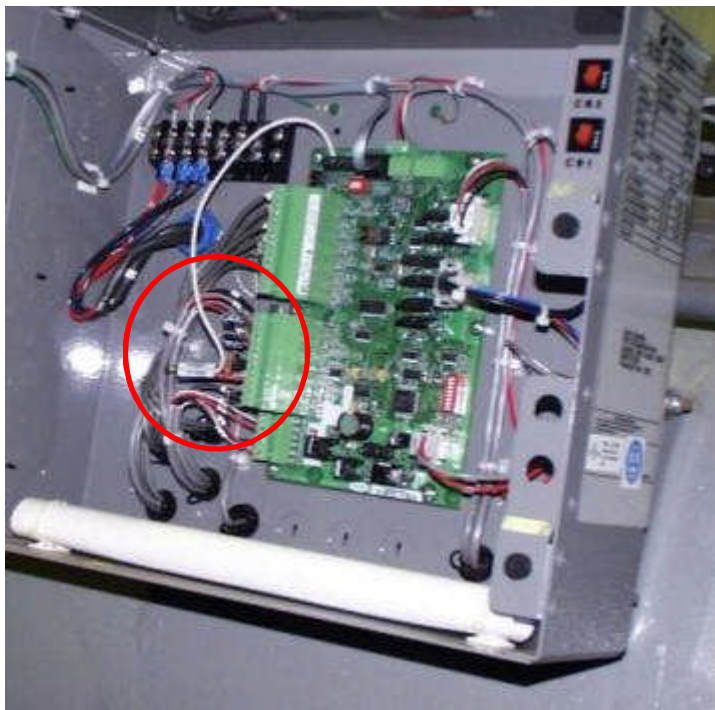
# 19XRV SERVICE UPDATES



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## ICVC Alarm 255: VFD Dew Prevention

### Nuisance inverter, rectifier overheating issues



Move humidity sensor from ICVC Panel to VFD Enclosure  
Right picture shows humidity sensor mounted on Power board