

# SERVICE BULLETIN



Carrier Corporation

North American Operations

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**Title:** Syracuse Service Shop Update

**Number:** C9909

**Date:** 2/25/99

**Supersedes:** New

**Date:** N/A

**Models Affected:** All

**Purpose:**

To update the field regarding TR-1 Service Shop

**Information:**

Carrier's TR-1 manufacturing facility in Syracuse, NY is slated for closure in 1999. However, the Service Shop which supplies many of the replacement parts and assemblies for Carrier installations around the world will remain operational. It is now part of the Replacement Components Division of Carrier. This change will be transparent to BSS.

With the Service Shop now a part of Carrier - RCD, it will modernize and expand its capabilities during 1999. This includes the acquisition of CNC machine tools, additional emphasis on compressor rebuilds, and an enhancement of the existing offerings. There will be more communication regarding these planned improvements during 1999.

In the meantime, please continue to contact your Carrier - RCD account representative when you have the need for service parts or if you have any questions regarding the Service Shop.

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