

# Product Availability

- Click on the “Product Availability” option under “Availability Center”

[Availability Center \(\\*\)](#)

[-Product Availability](#)

- If user has access to more than one customer number, the customer selector will appear to select a customer#.
  - Select a customer#
- If user has access to only one customer number, you will go directly to Account Status.

- Search for Customer

**ADMINISTRATION > CUSTOMER EMULATOR**

Customer ID:   *Partial ID Accepted*

- OR -

Partner Name:  Starts with  Contains

- OR -

Partner City:  Starts with  Contains

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- Select Customer

**ADMINISTRATION > CUSTOMER EMULATOR > SEARCH RESULTS**

You are searching for Partner Name that starts with AIR

Click on Customer Id to validate

|                                 |                            |
|---------------------------------|----------------------------|
| AIRCON ENGR., INC. (CUMBERLAND) | <a href="#">0010015174</a> |
| AIRECO, INC. (SAVAGE)           | <a href="#">0010015172</a> |

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- Enter Item Number

The screenshot shows the SAP 'PRODUCT AVAILABILITY' form. It features a dark blue header with the text 'PRODUCT AVAILABILITY' in white. Below the header, there are two input fields: 'Item Number' and 'Quantity Requested'. The 'Item Number' field is empty, and the 'Quantity Requested' field contains the value '0.000'. To the right of the 'Item Number' field is a 'Search' button, and below the 'Quantity Requested' field is a 'Submit' button.

- If full model number is known, enter model number and quantity requested, then click “Submit”
- If full model number is not known, enter partial model# and click “Search”

- Searching for a model number. Enter partial model# and click “Search. Use “\_” for wildcard characters.

**PRODUCT AVAILABILITY**

|                    |                                       |                                       |
|--------------------|---------------------------------------|---------------------------------------|
| Item Number        | <input type="text" value="F_RP"/>     | <input type="button" value="Search"/> |
| Quantity Requested | <input type="text" value="0.000"/>    |                                       |
|                    | <input type="button" value="Submit"/> |                                       |

# Product Availability

- Select item by clicking the “Select” button

Select an Item

PRODUCT AVAILABILITY > ITEMS MATCHING :F\_RP

Total Records Found : 9

|   |   |
|---|---|
| Select  | F2RP018N06F 1.5T 18U FANCOIL R 8K CHAMPGN |
| Select  | F2RP024H93 2.0T 18H FANCOIL R 50H CHAMPGN |
| Select  | F2RP024N93 2.0T 18U FANCOIL R 50H CHAMPGN |
| Select  | F2RP036H93 3.0T 21H FANCOIL R 50H CHAMPGN |
| Select  | F2RP036N93 3.0T 21U FANCOIL R 50H CHAMPGN |
| Select  | F2RP048H93 4.0T 21H FANCOIL R 50H CHAMPGN |
| Select  | F2RP048N93 4.0T 21U FANCOIL R 50H CHAMPGN |
| Select  | F2RP060H93 5.0T 21H FANCOIL R 50H CHAMPGN |
| Select  | F2RP060N93 5.0T 21U FANCOIL R 50H CHAMPGN |
| <div style="border: 1px solid #ccc; padding: 2px 10px; display: inline-block;">Cancel</div> |   |

- Product Availability Details

**PRODUCT AVAILABILITY**

**i** Quantities are shown as Expected in stock on Date Shown  
**i** For any questions or concerns regarding your product availability please contact your Customer Service Representative at **800-536-6112**

|                           |              |                         |                                |
|---------------------------|--------------|-------------------------|--------------------------------|
| <b>Customer ID</b>        | 0010015351   | <b>Customer Name</b>    | VIRGINIA AIR DISTRIBUTORS INC. |
| <b>Item Number</b>        | F2RP036H93   | <b>Item Description</b> | 3.0T 21H FANCOIL R 50H CHAMPGN |
| <b>Quantity Requested</b> | 10.000       |                         |                                |
| <b>Weight</b>             | 100.000 (LB) | <b>List Price</b>       |                                |
| <b>Dimensions</b>         |              |                         |                                |

**Summary**     

| Date        | Qty Available |
|-------------|---------------|
| 03/10/ 2006 | 10            |

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**Item Number**

**Quantity Requested**

100



- Will no longer show “buckets” by weekending date.

Click to show Availability by Warehouse

**PRODUCT AVAILABILITY**

**i** Quantities are shown are Expected in stock on Date Shown  
**i** For any questions or concerns regarding your product availability please contact your Customer Service Representative at 800-536-6112

|                           |              |                         |                                |
|---------------------------|--------------|-------------------------|--------------------------------|
| <b>Customer ID</b>        | 0010015351   | <b>Customer Name</b>    | VIRGINIA AIR DISTRIBUTORS INC. |
| <b>Item Number</b>        | F2RP036H93   | <b>Item Description</b> | 3.0T 21H FANCOIL R 50H CHAMPGN |
| <b>Quantity Requested</b> | 10.000       |                         |                                |
| <b>Weight</b>             | 100.000 (LB) | <b>List Price</b>       |                                |
| <b>Dimensions</b>         |              |                         |                                |

Summary

| Date        | Qty Available |
|-------------|---------------|
| 03/10/ 2006 | 10            |

**Item Number**

**Quantity Requested**

List Price will be displayed for all brands the customer is Authorized to buy for this model

Start new search by entering Model# and quantity