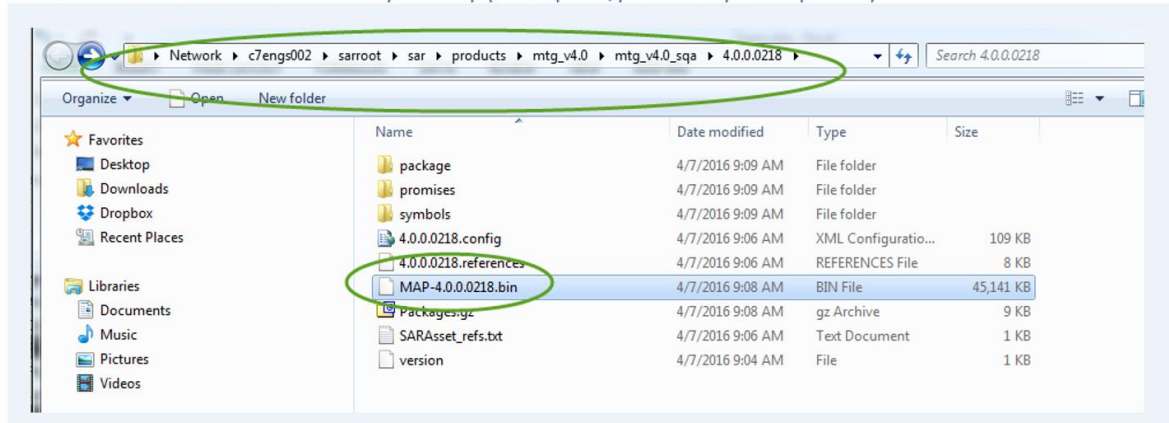


Updating MAP Gateway

Monday, April 18, 2016 1:57 PM

Here are the steps to update the MAP Gateway.

- 1) Select the '.bin' file that is circled below and save it to your desktop. (This is important, you'll know why a few steps further)



- 2) On the same PC where you saved the '.bin' file disconnect from the JCI network.
- 3) Connect to your MAP Gateway network
- 4) On the home page of your MAP, select 'SETTINGS'
- 5) Select 'SOFTWARE UPDATES'
- 6) Click the browse button and select the '.bin' that was saved to your desktop in step 1
- 7) Click upload (Be advised once it reaches 100% it may seem like there is no activity but be PATIENT)
- 8) Once you receive the message below you are safe to proceed and install.

SETTINGS
SOFTWARE UPDATES

Upload successful.
Current version: 3.0.0.0175, New version: 4.0.0.0218

When you click Install:

- All connected users will be disconnected.
- The MAP Gateway will be unavailable for approximately 5-10 minutes.

Note:

- Do not disconnect power.
- Your device may connect to an alternate Wi-Fi network.

- 9) Click 'INSTALL' (The installation may take up to 5+ min)
10) During installation you will be prompted with the message below (read all content)

A software update is in progress

- Your device will disconnect from the Wi-Fi network.
- The MAP Gateway Fault LED will flash during the software update.
- When the update completes, the MAP Gateway will restart.
- Wait for the Wi-Fi LED to begin scanning before you reconnect to the MAP Gateway Wi-Fi network.

Tips:

- Do not disconnect power.
- Do not use your web browser's Back button.
- It may take up to 1 minute for the MAP Gateway Wi-Fi network to become available after the software update is completed.
- If your device changed to an alternate Wi-Fi network, it may not reconnect automatically.

Wi-Fi connection to the MAP Gateway has been confirmed.

[Return](#)

- 11) Once your MAP has rebooted and back online check the box shown above and click 'RETURN'
12) Log in to your MAP Gateway and scroll down to the bottom of the home page and verify your SW Version is v**4.0.X.XXXX**

NOTE: I recommend using a PC in order to conduct this version upgrade.