



QUOTED SERVICE REPORT

*Scan the QR Code to see new offerings

Service Request Number: 1-51625507272

Status: Scheduled

Requestor: Raul Cozza

JOHNSON CONTROLS SALISBURY WILMINGTON CB - 0N28

812 First State Blvd

Wilmington, DE 19804-3573

(866) 589-9275

Service Site:

DUPONT EXPERIMENTAL STATION

DUPONT EXPERIMENTAL

Rt 141 Lancaster Pike

Wilmington, DE 19880-0000

Bill To:

E I DUPONT DENEMOURS CO

1325779

Attn Accounts Payable Department

Po Box 80040

Wilmington, DE 19880-0040

Purchase Order: 6501757663

Blanket Purchase Order:

Customer Authorization:

Customer Work Order:

Quoted Amount: \$1,377.00

Service Requested:

ABSORBER #3:

Furnish & Replace Faulty MicroPanel Keypad Discovered on Startup

For Questions Regarding Service, Please Contact:
Version: Release # PHL 3

Lynn Dolphin

(866) 589-9275



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Service Provided:				
Date	Activity Number	Activity Status	Work Performed	By
06/23/2017	1-NPSMW52	Completed	ABSORBER #3 PANEL KEYPAD REPLACEMENT DUPONT PO#: 6501757663 JCI QUOTE#: 1-MYKS9OZ 6/22/17 • Responded to Customer Call Regarding Unresponsive Keypad on ABS#3 • Performed "Keypad Test" & Verified Issues with Keypad • Ordered New Keypad & Ribbon Cable 6/23/17 • Locked Out 120v Power to ABS#3 YORK Panel • Removed Defective Keypad • Cleaned Panel Surfaces • Installed New Keypad & Ribbon Cable • Unlocked & Re-Applied Power • Performed "Keypad Test" & Verified Proper Operation	Kevin Frazee

Materials Used:
Description
CABLE RIBBON / 031 01109 213
SWITCH, KEYPAD PARAFLOW 2 / 024 25570 000

Refrigerant Tracking:									
Activity #	Action Taken	Type	Amount	Asset ID	Customer Tag	Serial Number	Model Number	Leak Location	Leak Rate
No Refrigerant Activity Recorded To Date									

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Service Order Warranty Terms and Conditions

PARTS WARRANTY:

Johnson Controls, Inc. (JCI) warrants that original equipment, parts or components manufactured or labeled by JCI shall be free from defects in material and workmanship under normal usage and proper installation and maintenance for a period of one (1) year from the date of shipment. Equipment, parts or components not manufactured or labeled by JCI shall carry a warranty from defects in material and workmanship under normal usage and proper installation and maintenance for a period of ninety (90) days from the date of shipment. Notwithstanding the foregoing, in the event JCI is reasonably able to identify a warranty for a period longer than the ninety (90) days applicable to equipment, parts or components not manufactured or labeled by JCI, it will assign all assignable rights under such warranty to Customer and reasonably cooperate in the enforcement of any warranty claim. Recertified or replacement parts installed on equipment and still under the original equipment manufacturer's warranty are covered for ninety (90) days or the remainder of the original equipment manufacturer warranty period, whichever is longer. For large tonnage chillers, JCI will warrant under normal usage and proper installation and maintenance for a period of one (1) year from the date of shipment: screw compressors, motors, control panels and components, VFD's and components and Liquid Cooled Solid State Starters and components. For small tonnage chillers, JCI will warrant under normal usage and proper installation and maintenance for a period of one (1) year from the date of shipment: scroll compressors, condenser coils, control panels and components, screw compressors (DXS and Mustang), and fan motors. In the event of a valid warranty claim, the Customer's remedy shall, at JCI's sole discretion and subject to the exclusions herein, be limited to repair or replacement of the subject equipment, part or component conditioned upon the return to JCI of any defective equipment, part or component. This Parts Warranty does not cover any shipping, handling or transportation charges or any associated labor costs.

LABOR WARRANTY:

Johnson Controls, Inc. (JCI) warrants its workmanship or that of its agents in relation to installation of materials for a period of ninety (90) days from date of installation or with respect to service work for a period of ninety (90) days from the date of service. Customer acknowledges that re-performance shall be its exclusive and only remedy with regards to any services provided by JCI. Customer shall bear all labor costs associated with the repair or replacement of failed material that is outside the scope of this express labor warranty. All warranty labor shall be executed during JCI normal business hours.

These warranties do not extend to any equipment which has been repaired by others, abused, altered, or misused in any way, or which has not been properly and reasonably maintained.

THESE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANTABILITY AND FITNESS FOR A SPECIFIC PURPOSE. UNDER NO CIRCUMSTANCES SHALL JCI BE LIABLE FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES ARISING FROM OR RELATING TO ANY DEFECT IN MATERIAL OR WORKMANSHIP OF EQUIPMENT OR THE PERFORMANCE OF SERVICES.

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