



Job Detail Transaction Report

Service Request Number	1-57084202094
LOB / SR Type / Subtype	HVAC-Equipment / L&M / Warranty to Equipment
Service Site	DUPONT EXPERIMENTAL STATION DUPONT EXPERIMENTAL

Report Date 10/17/2017

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SERVICE REQUEST (SR):

Status: Scheduled
Substatus: Tech Accepted
Hold Reason Code:
Hold Effective Date:
Agreement #:
Entitlement:
Priority: Routine
Requester: Barnes, PAUL
Service Address: RT 141 LANCASTER PIKE
WILMINGTON, DE, 19880-0000
Main Phone: (302) 218-9257
Work Phone: (302) 218-9996
Mobile Phone:
Email Address: paul.m.barnes@usa.dupont.com

Branch: JOHNSON CONTROLS SALISBURY
WILMINGTON CB - 0N28
Team: 260 Delmarva North Team SVC
SR Owner: Dolphin, Lynn
Created By: Dolphin, Lynn

Bill To Account: E I DUPONT DENEMOURS CO
AR Number: 1325779
PO #:
Blanket PO #:
Work Order #:
Authorization #:
Tracking #:

FINANCIAL SUMMARY	
Work In Progress (WIP)	
WIP - Labor	\$936.99
WIP - Expense	\$0.00
WIP - Materials	\$0.00
WIP - SubContract	\$0.00
WIP - Fee Charges	\$54.00
Warranty Adjustments	
Warranty Claim - Approved	\$0.00
Warranty Claim - Rejected	\$0.00
Total WIP	\$990.99

Service Requested: (10/16- check to see status of claim.) Paul stated E306 RTP is experiencing no chilled water system pressure and glycol on the floor.

SERVICE PERFORMED SUMMARY:

ACTIVITY - SCHEDULED DATE:	Assigned Technician	Activity #	Service Provided	Asset ID	Customer Tag	Serial Number	Model Number
10/10/2017	Kevin Frazee	1-Q82GK9Q	Customer reports no cooling and glycol on ground. Pump #1 found bad shaft seal.	11531K653688 76	BLDG. 306 RTP CHILLER	11531K65 368876	YCAL0046EE 46XEB/R410 A
10/12/2017	Kevin Frazee	1-Q84TD7R	Replaced failed shaft seal.	11531K653688 76	BLDG. 306 RTP CHILLER	11531K65 368876	YCAL0046EE 46XEB/R410 A
10/13/2017	Kevin Frazee	1-Q854LHB		11531K653688 76	BLDG. 306 RTP CHILLER	11531K65 368876	YCAL0046EE 46XEB/R410 A
10/16/2017	Lynn Dolphin	1-Q9QYLV1		11531K653688 76	BLDG. 306 RTP CHILLER	11531K65 368876	YCAL0046EE 46XEB/R410 A



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WIP - Work In Progress

WIP Labor

Date	Assigned Technician	Activity #	NxGen Row ID (Time Tracker)	Branch #	Labor Type / Cost Rate / Billing Product	Adjustment	Hours	Ext Amt
10/10/2017	Kevin Fraze	1-Q82GK9Q	1-Q8I6234	0N28	Regular / Regular / Mechanical Heavy		2.00	\$187.40
10/12/2017	Kevin Fraze	1-Q84TD7R	1-Q9A1D3	0N28	Regular / Regular / Mechanical Heavy		8.00	\$749.59
Sub Total - Labor Kevin Fraze							10.00	\$936.99
10/11/2017	Time record not found	1-Q82GK9Q	1-Q8I6LZN	Time record not found	Regular	Adjustment_CDOLPHL_1-Q9QYLUP	2.00	\$83.96
10/11/2017	Time record not found	1-Q82GK9Q	1-Q8I6SDY	Time record not found	Regular	Adjustment_CDOLPHL_1-Q9QYLUP	-2.00	(\$103.44)
10/11/2017	Time record not found	1-Q82GK9Q	1-Q8I6LZN	Time record not found	Regular	Adjustment_CDOLPHL_1-Q9QYLUP	-2.00	(\$83.96)
10/11/2017	Time record not found	1-Q82GK9Q	1-Q8I6SDY	Time record not found	Regular	Adjustment_CDOLPHL_1-Q9QYLUP	2.00	\$103.44
10/13/2017	Time record not found	1-Q84TD7R	1-Q9AINX2	Time record not found	Regular	Adjustment_CDOLPHL_1-Q9QYLUP	-8.00	(\$335.84)
10/13/2017	Time record not found	1-Q84TD7R	1-Q9AINY9	Time record not found	Regular	Adjustment_CDOLPHL_1-Q9QYLUP	8.00	\$413.75
10/13/2017	Time record not found	1-Q84TD7R	1-Q9AINY9	Time record not found	Regular	Adjustment_CDOLPHL_1-Q9QYLUP	-8.00	(\$413.75)
10/13/2017	Time record not found	1-Q84TD7R	1-Q9AINX2	Time record not found	Regular	Adjustment_CDOLPHL_1-Q9QYLUP	8.00	\$335.84
Sub Total - Labor Time record not found							0.00	\$0.00
TOTAL - LABOR							10.00	\$936.99

WIP Expense

Date	Assigned Technician	Activity #	NxGen Row ID	Branch #	Expense Type	Adjustment	Qty.	Ext Amt
TOTAL - EXPENSE								\$0.00

WIP Material

Date	Vendor / Buy Site	Activity #	Adjustment	Order #	Type of Order	Product	Description	Qty.	UOM	Unit Cost	Ext Amt
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R	Adjustment_CDO LPHL_1-Q9QYLUP	1-57107089933	Vendor PO	Write-In Product	Write-In Product	-1	Each	\$55.25	(\$55.25)
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R	Adjustment_CDO LPHL_1-Q9QYLUP	1-57107089933	Vendor PO	Write-In Product	Write-In Product	1	Each	\$55.25	\$55.25
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R		1-57107089933	Vendor PO	Write-In Product	MECHANICAL SHAFT SEAL	1	EACH	\$55.25	\$55.25
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R		1-57107089933	Vendor PO	Write-In Product	MECHANICAL SHAFT SEAL	-1	EACH	\$55.25	(\$55.25)
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R	Adjustment_CDO LPHL_1-Q9QYLUP	1-57107089933	Vendor PO	Write-In Product	Write-In Product	-1	Each	\$55.25	(\$55.25)
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R	Adjustment_CDO LPHL_1-Q9QYLUP	1-57107089933	Vendor PO	Write-In Product	Write-In Product	1	Each	\$55.25	\$55.25
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R		1-57107089933	Vendor PO	Write-In Product	VOLUTE GASKET	1	EACH	\$22.20	\$22.20
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R	Adjustment_CDO LPHL_1-Q9QYLUP	1-57107089933	Vendor PO	Write-In Product	Write-In Product	-1	Each	\$22.20	(\$22.20)
10/11/2017	ARMSTRONG PUMPS	1-Q84TD7R	Adjustment_CDO	1-57107089933	Vendor PO	Write-In Product	Write-In	1	Each	\$22.20	\$22.20



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Date	Vendor / Buy Site	Activity #	Adjustment	Order #	Type of Order	Product	Description	Qty.	UOM	Unit Cost	Ext Amt
	INC / NORTH TONAWANDA		LPHL_1- Q9QYLUP				Product				
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R		1-57107089933	Vendor PO	Write-In Product	VOLUTE GASKET	-1	EACH	\$22.20	(\$22.20)
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R	Adjustment_CDO LPHL_1- Q9QYLUP	1-57107089933	Vendor PO	Write-In Product	Write-In Product	-1	Each	\$22.20	(\$22.20)
10/11/2017	ARMSTRONG PUMPS INC / NORTH TONAWANDA	1-Q84TD7R	Adjustment_CDO LPHL_1- Q9QYLUP	1-57107089933	Vendor PO	Write-In Product	Write-In Product	1	Each	\$22.20	\$22.20
TOTAL - MATERIAL											\$0.00

WIP SubContract

Date	Vendor / Buy Site	Activity #	Adjustment	Order #	Type of Order	Product	Description	Qty.	Ext Amt
TOTAL - SUB CONTRACT									\$0.00

WIP Fee-Charges

Date	Accounting Event Name	Activity #	NxGen Row ID (Fee Tracker)	Product	Adjustment	Qty.	Ext Amt	
10/11/2017	Mileage	1-Q82GK9Q	1-Q8G2BR7	Mileage - Company Vehicle	Adjustment_CDOLPHL_1-Q9QYLUP	10.00	\$9.00	
10/11/2017	Mileage	1-Q82GK9Q	1-Q8G2BR7	Mileage - Company Vehicle	Adjustment_CDOLPHL_1-Q9QYLUP	-10.00	(\$9.00)	
10/11/2017	Mileage	1-Q82GK9Q	1-Q8G0XRW	Mileage - Company Vehicle		10.00	\$9.00	
10/13/2017	Mileage	1-Q84TD7R	1-Q9AIHBF	Mileage - Company Vehicle	Adjustment_CDOLPHL_1-Q9QYLUP	-50.00	(\$45.00)	
10/13/2017	Mileage	1-Q84TD7R	1-Q9AIHBF	Mileage - Company Vehicle	Adjustment_CDOLPHL_1-Q9QYLUP	50.00	\$45.00	
10/13/2017	Mileage	1-Q84TD7R	1-Q9AI1KS	Mileage - Company Vehicle		50.00	\$45.00	
Sub Total - Mileage - Company Vehicle						60.00	\$54.00	
TOTAL - FEE CHARGES							60.00	\$54.00

Warranty Adjustments

Accounting Event Name	Claim Date	Accepted / Rejected Date	SD Claim #	Current SD Status	Current Accepted / Rejected Reason	Ext Amt
TOTAL - WARRANTY ADJUSTMENT						\$0.00



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COGS - Cost of Goods Sold

COGS Labor

Date	Assigned Technician	Activity #	NxGen Row ID (Time Tracker)	Branch #	Labor Type/Cost Rate/Billing Product	Adjustment	Hours	Ext Amt
TOTAL - LABOR							0.00	\$0.00

COGS Expense

Date	Assigned Technician	Activity #	NxGen Row ID	Branch #	Expense Type	Adjustment	Qty.	Ext Amt
TOTAL - EXPENSE								\$0.00

COGS Material

Date	Vendor / Buy Site	Activity #	Adjustment	Order #	Type of Order	Product	Description	Qty.	UOM	Unit Cost	Ext Amt
TOTAL - MATERIAL											\$0.00

COGS SubContract

Date	Vendor / Buy Site	Activity #	Adjustment	Order #	Type of Order	Product	Description	Qty.	Ext Amt
TOTAL - SUB CONTRACT									\$0.00

COGS Fee-Charges

Date	Accounting Event Name	Activity #	NxGen Row ID (Fee Tracker)	Product	Adjustment	Qty.	Ext Amt	
TOTAL - FEE CHARGES							0.00	\$0.00

UnReceived Orders

Date	Vendor / Buy Site	Activity #	Order #	Type of Order	Product	Description	Var. Ord vs. Rec	Qty.	Ext Amt
TOTAL - UNRECEIVED ORDERS									\$0.00